

FISCAL UPDATE Article

Fiscal Services Division

July 25, 2022



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911 COMMUNICATIONS COUNCIL MEETING — JULY 2022

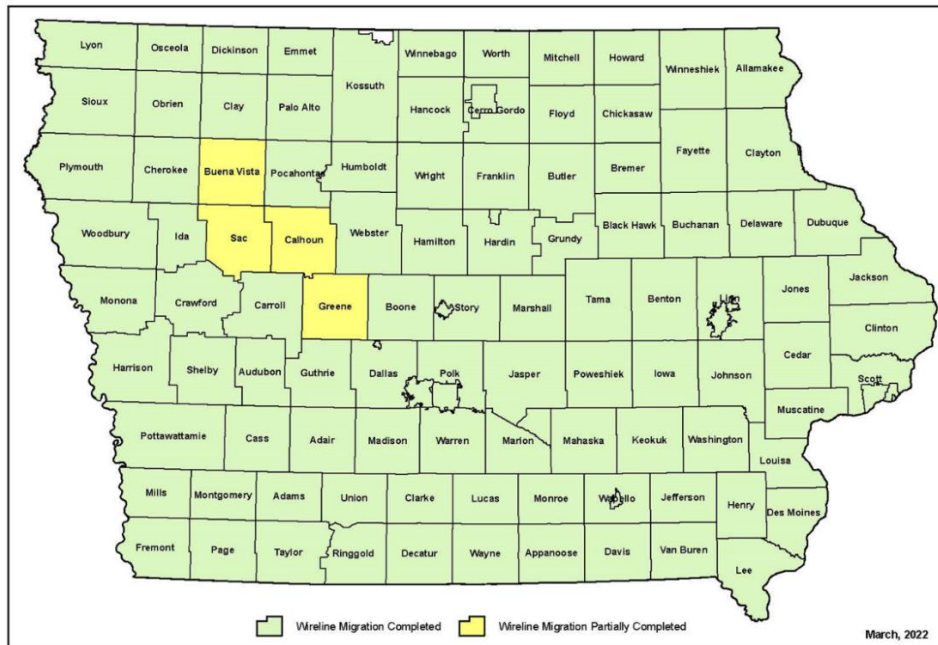
Meeting. The 911 Communications Council met on July 14, 2022, at the Dallas County Human Services Campus in Adel. A recording of the meeting is available [here](#).

911 Program Financial Report and Program Update. Blake DeRouchey, 911 Program Manager and State Administrator at the Department of Homeland Security and Emergency Management (HSEMD), provided the Council with the following updates on the 911 Program and its current financial standing:

Wireline Migration Update. As of July 14, 2022, 108 Iowa public safety answering points (PSAPs) have successfully completed the wireline migration process, while the remaining 4 PSAPs are partially connected. The wireline migration process merges the existing wireline 911 network with the Next Generation 911 (NG911) network to produce a single system. The merging process was implemented by 2018 Iowa Acts, [HF 2254](#) (911 Emergency Telephone Act), which required elimination of the wireline network and the creation of a shared service environment that the HSEMD would operate and maintain, with the benefit of automatic call rerouting in the case of an outage or maintenance. Specifically, the Act required the HSEMD to establish a virtual consolidation plan that would merge the legacy wireline 911 network with the NG911 network to allow Iowa PSAPs to share emergency communication services.

Figure 1 provides the most recent update on the Automatic Location Identification (ALI) system deployment in the State. The ALI system automatically relays a caller’s address when a call is made to an emergency responder service. The relay to the statewide ALI system occurs at the same time as the wireline migration.

Figure 1 — State of Iowa ALI Deployment and Wireline Migration (by County)



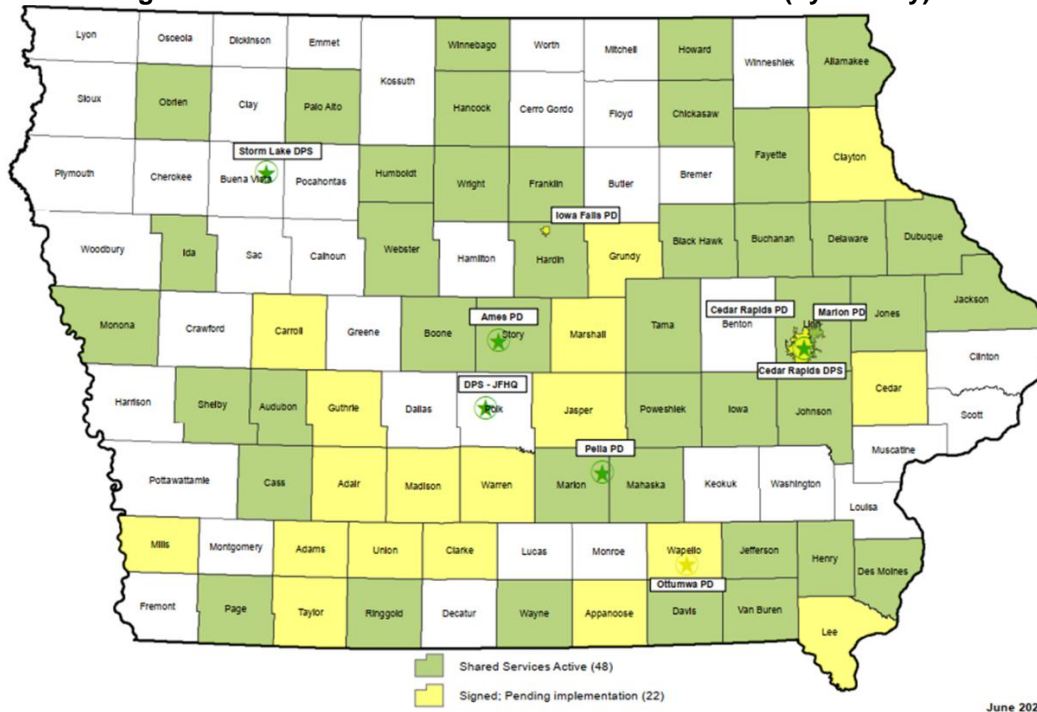
Source: HSEMD

Geographic Information System (GIS) Grants. In the second funding period of FY 2022 (January through June), 98 counties have received GIS funding, for a total of \$648,000. In June 2022, three counties were granted \$18,000. Funding is contingent on verification that the applicant possesses 98.0% match rates with GIS and 95.0% match rates with the ALI system.

Shared Services Update. Lynne Warren, Zetron Project Manager, discussed Zetron’s work in updating the 112 existing PSAPs in delivering the NG911 solution. Shared services have been fully implemented in 48 PSAPs, and 22 PSAPs are in the implementation process. The HSEMD awarded Zetron NG911 contracts in December 2017 and in July 2022 for shared 911 call-handling equipment. Zetron also provides a call-taking system that offers computer-aided design (CAD), 911 mapping, and emergency medical dispatch software in implementing NG911 protocols and systems. Wright County began using the shared services system on June 15, 2022, and O’Brien County began on June 22, 2022. Clayton County is scheduled to start using the shared services system on July 20, 2022; Marshall County is scheduled to start on July 21, 2022; and Warren County is scheduled to start on July 27, 2022.

Figure 2 displays the current number of active shared service locations in the State by county.

Figure 2 — Current Active Shared Service Locations (by County)



Source: Zetron

June 2022

Iowa Statewide Interoperable Communications System (ISICS) Board Update. Captain Richard Pierce, Deputy Statewide Interoperability Coordinator (SWIC), reported on several items:

- There are 12 applicants for the SWIC position. The former SWIC, Chris Maiers, accepted a position as the Emergency Communications Coordinator for Region 7, which includes Iowa, at the Cybersecurity and Infrastructure Security Agency (CISA).
- The west emergency support trailer that was deployed to Clinton County after the 2020 derecho has been recalled and is receiving maintenance. It will be deployed, along with the Department of Public Safety (DPS) Mobile Command, to assist with the Register’s Annual Great Bicycle Ride Across Iowa (RAGBRAI).
- The Jones County PSAP was struck by lightning and temporarily taken offline in early July 2022. It resumed function on July 13, 2022.

Next Meeting. The next Council meeting will be held on August 11, 2022. The location of the meeting remains to be determined.

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