
FISCAL UPDATE Article

Fiscal Services Division

June 10, 2022



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IOWA 911 COMMUNICATIONS COUNCIL MEETING — JUNE 2022

Meeting. The 911 Communications Council met on June 9, 2022, at the Dallas County Human Services Campus in Adel. A recording of the meeting is available [here](#).

988 Update. Julie Maas, Project Director at the Mental Health and Disability Services Community Division of the Department of Human Services (DHS), provided an update on the 988 National Suicide Prevention Lifeline (NSPL). The NSPL is a 24/7 crisis line for individuals experiencing a suicidal crisis or emotional distress. The NSPL has a network of over 180 call centers nationally, with two across the State in Cedar Rapids and Iowa City. Beginning July 16, 2022, the phone number 988 can be used to contact the NSPL. Calls to 988 will be routed based on location, so calls originating from Iowa will be routed to centers in Iowa if open phone lines are available. Additional information about the NSPL is available [here](#).

911 Program Financial Report and Program Update. Blake DeRouchey, 911 Program Manager and State Administrator at the Department of Homeland Security and Emergency Management (HSEMD), provided the Council with the following updates on the 911 Program and its current financial standing:

Consolidation Grant. The opening for PSAPs (Public Safety Answering Point) to receive consolidation grants will end June 30, 2022. The final \$70,000 payment for the physical consolidation of the Fayette County PSAP is being processed.

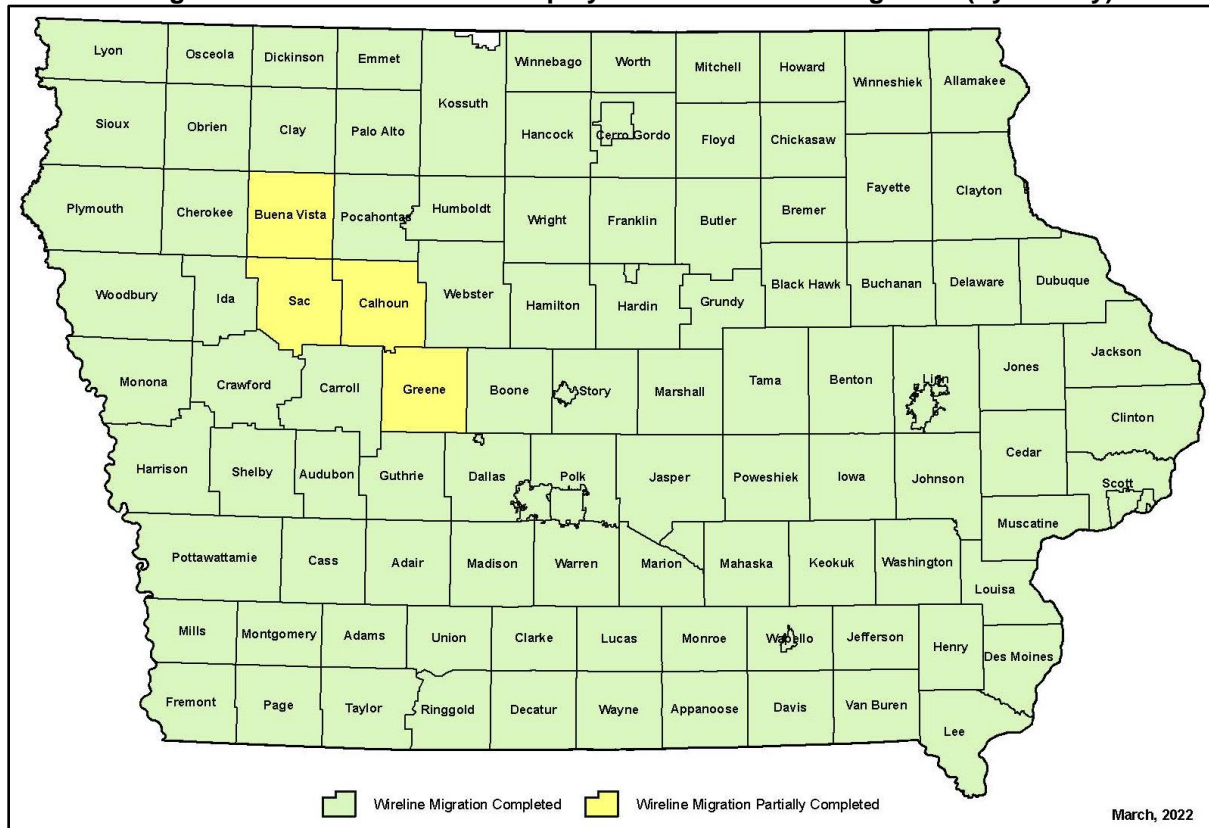
Geographic Information System (GIS) Grants. In the second funding period of FY 2022 (January through June), 95 counties have received GIS funding, for a total of \$630,000. In May 2022, seven counties were granted \$54,000. Funding is contingent on verification that the applicant possesses 98.0% match rates with GIS and 95.0% match rates with the Automatic Location Identification (ALI) system.

Travel, Public Education, and Training Fund. The Council receives \$100,000 annually from the 911 Wireless Surcharge Fund to cover travel costs for the Council and to assist with public education and training costs for PSAPs. The Council approved \$50,000 for 911 children's activity books, 10,000 of which will be English language copies and 2,075 will be Spanish language copies. As of June 9, 2022, approximately \$2,000 remains to be expended.

Wireline Migration Update. As of June 9, 2022, 108 Iowa PSAPs have successfully completed the wireline migration process, while the remaining 4 PSAPs are partially connected. The wireline migration process merges the existing wireline 911 network with the Next Generation 911 (NG911) network to produce a single system. The merging process was implemented by 2018 Iowa Acts, [HF 2254](#) (911 Emergency Telephone Act), which required elimination of the wireline network and the creation of a shared service environment that the HSEMD would operate and maintain, with the benefit of automatic call rerouting in the case of an outage or maintenance. Specifically, the Act required the HSEMD to establish a virtual consolidation plan that would merge the legacy wireline 911 network with the NG911 network to allow Iowa PSAPs to share emergency communication services.

Figure 1 provides the most recent update on the ALI system deployment in the State of Iowa. The ALI system automatically relays a caller's address when a call is made to an emergency responder service. The relay to the statewide ALI system occurs at the same time as the wireline migration.

Figure 1 — State of Iowa ALI Deployment and Wireline Migration (by County)

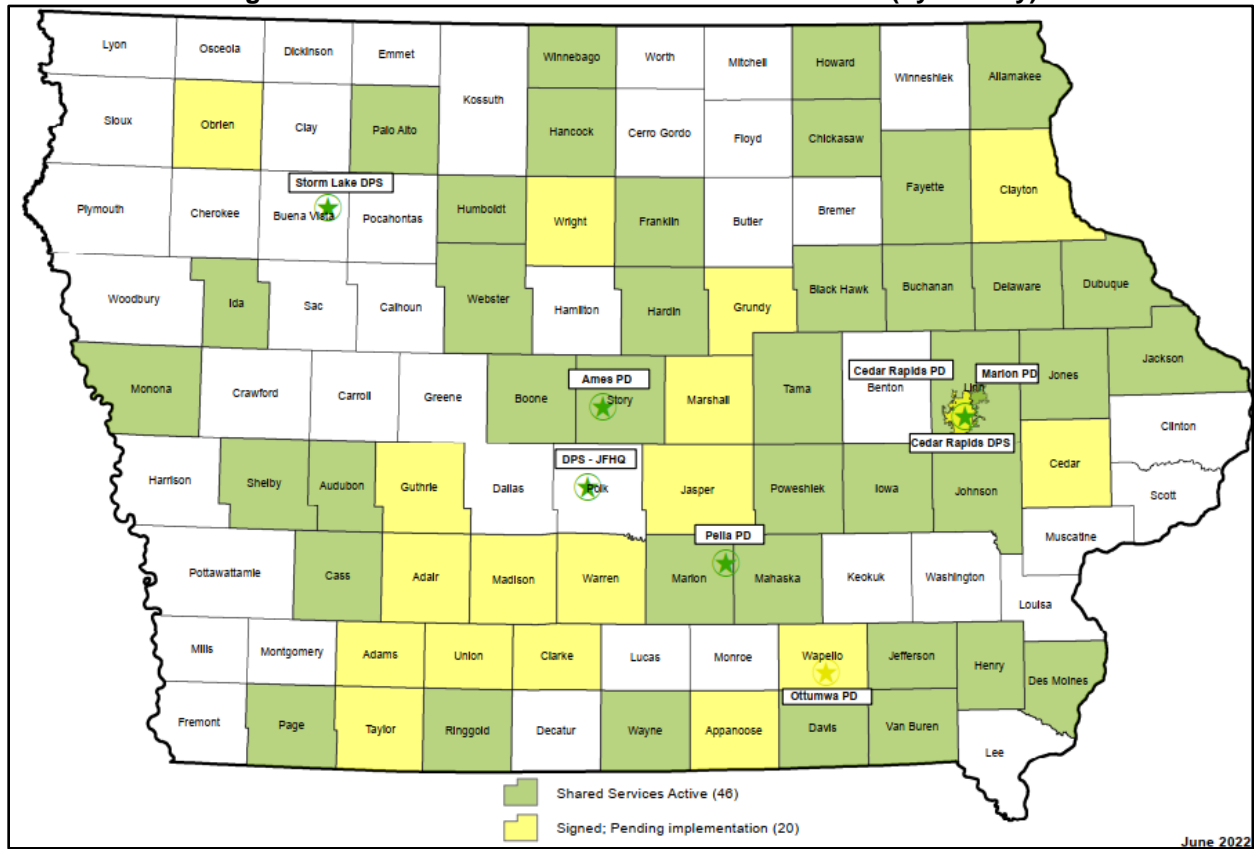


Source: HSEMD

Shared Services Update. Lynne Warren, Zetron Project Manager, discussed Zetron’s work in updating the 112 existing PSAPs in delivering the NG911 solution. Shared services have been fully implemented in 46 PSAPs, and 20 PSAPs are in the implementation process. The HSEMD awarded Zetron an NG911 contract in December 2017 for shared 911 call-handling equipment. Zetron also provides a call-taking system that offers computer-aided design (CAD), 911 mapping, and emergency medical dispatch software in implementing NG911 protocols and systems. Howard County began using the shared services system on May 18, 2022; Ida County began on May 19, 2022; Audubon County began on May 25, 2022; and the Marion Police Department began on June 8, 2022. Wright County is scheduled to start using the shared services system on June 15, 2022, and O’Brien County is scheduled to start on June 22, 2022.

Figure 2 displays the current number of active shared service locations in the State by county.

Figure 2 — Current Active Shared Service Locations (by County)



Source: Zetron

Next Meeting. The next Council meeting will be held on July 14, 2022. The location of the meeting remains to be determined.

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