
FISCAL UPDATE Article

Fiscal Services Division

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OFFICE OF INSPECTOR GENERAL — MEDICAID HEALTH HOME AUDIT

The U.S. Department of Health and Human Services (HHS) Office of Inspector General (OIG) released its final [report](#) regarding its audit of Iowa Medicaid Health Homes. (At the time of this document's publication, the link to the report was not working. For a copy of the report, please contact the staff listed at the bottom of this document.) The audit reviewed 130 payments from calendar year (CY) 2013 to CY 2016 to Chronic Condition Health Homes and Integrated Health Homes (IHHs) in Iowa and concluded that 62 of the 130 payments did not comply with federal and State requirements. Most requirements that were not met were specifically related to documentation of services. The report recommends the Iowa Department of Human Services (DHS) take the following actions:

- Refund \$37.1 million to the federal government.
- Improve the DHS's monitoring of the health home program to ensure that health home providers comply with federal and State requirements for maintaining documentation to support the services for which the providers billed and received per member per month (PMPM) payments.
- Revise the State plan to define the documentation requirements that health home providers must follow to bill and receive the higher IHH PMPM payments for intense IHH services, and educate providers on these requirements.
- Revise the State plan to define the documentation requirements that health home providers must follow to bill and receive IHH PMPM payments for outreach services, and educate providers on these requirements.

The DHS concurred with the OIG recommendations in bullets two through four above to improve monitoring and documentation and has begun action to address the findings, but contested the recommended refund amount and most of the OIG findings. A summary of the DHS comments and the OIG response can be found in the report.

Authorized officials of the HHS operating division will make the final determination on any repayment, and the State will have an opportunity to discuss the matter before any final determination is made.

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