House File 653

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H-1407
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      Amend the amendment, H-1399, to House File 653, as follows:
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      1. Page 5, after line 33 by inserting:
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                            <DIVISION
           BENEFITS COVERED UNDER HEALTH AND WELLNESS PLAN
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 5
      Sec. . Section 249A.3, subsection 1, paragraph v,
 6 subparagraph (2), Code 2017, is amended to read as follows:
      (2) Notwithstanding any provision to the contrary,
 8 individuals eligible for medical assistance under this
 9 paragraph v'' shall receive coverage for benefits pursuant to
10 42 U.S.C. §1396u-7(b)(1)(B); adjusted as necessary to provide
11 the essential health benefits as required pursuant to section
12 1302 of the federal Patient Protection and Affordable Care Act,
13 Pub. L. No. 111-148; adjusted to provide prescription drugs
14 and dental services consistent with the medical assistance
15 state plan benefits package for individuals otherwise eligible
16 under this subsection; and adjusted to provide habilitation
17 services consistent with the state medical assistance program
18 section 1915(i) waiver.
                           Beginning July 1, 2017, coverage for
19 benefits shall also include coverage for integrated health home
20 services, residential substance abuse treatment, assertive
21 community treatment, nonemergency medical transportation, and
22 peer support.
23
      Sec. . DIRECTIVE TO DEPARTMENT OF HUMAN SERVICES.
24 enactment of this division of this Act, the department of human
25 services shall request federal approval of an amendment to the
26 medical assistance state plan, as necessary, to implement this
27 division of this Act effective July 1, 2017.
      Sec. . EFFECTIVE UPON ENACTMENT AND CONTINGENT
28
29 IMPLEMENTATION. This division of this Act, being deemed of
30 immediate importance, takes effect upon enactment. However,
31 the department of human services shall implement this division,
32 effective July 1, 2017, contingent upon receipt of federal
33 approval of the state plan amendment request submitted under
34 this division of this Act. The director of human services
35 shall notify the Code editor of the receipt of approval and the
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- 1 date of implementation.
- DIVISION 2
- 3 MEDICAID MANAGED CARE QUALITY IMPROVEMENT
- Sec. . MEDICAID MANAGED CARE CHANGES. The department of
- 5 human services shall adopt rules pursuant to chapter 17A and
- 6 shall amend any Medicaid managed care contract effective July
- 7 1, 2017, to provide for all of the following:
- 1. PRIMARY CARE PROVIDERS
- a. A Medicaid managed care organization shall include as a
- 10 primary care provider any provider designated by the state as a
- 11 primary care provider, subject to a provider's respective state
- 12 certification standards, including but not limited to all of
- 13 the following:
- (1) A physician who is a family or general practitioner, a 14
- 15 pediatrician, an internist, an obstetrician, or a gynecologist.
- 16 (2) An advanced registered nurse practitioner.
- (3) A physician assistant. 17
- 18 (4) A chiropractor.
- b. A Medicaid managed care organization shall not impose 19
- 20 more restrictive scope-of-practice requirements or standards of
- 21 practice on a primary care provider than those prescribed by
- 22 state law as a prerequisite for participation in the managed
- 23 care organization's provider network.
- 24 2. CASE MANAGEMENT
- 25 a. A Medicaid managed care organization shall provide
- 26 the option to the case manager for a Medicaid member, if the
- 27 case manager is not otherwise a participating provider in
- 28 the member's managed care organization provider network, to
- 29 enter into a single case agreement to continue to provide case
- 30 management services to the Medicaid member at the member's
- 31 request.
- b. A Medicaid managed care organization shall allow peer
- 33 support specialists to serve as case managers for members
- 34 receiving behavioral health services, and shall not require
- 35 that such peer support specialists hold a bachelor's degree

- 1 from an accredited school, college, or university.
- 2 3. MEMBER STATUS CHANGES
- 3 a. A Medicaid managed care organization shall provide prior
- 4 notice to a provider of a member of any change in the status
- 5 of the member that affects such provider at least fourteen
- 6 days prior to the effective date of the change in status. If
- 7 notification is not received by the provider and the member
- 8 continues to receive services from the provider, the Medicaid
- 9 managed care organization shall reimburse the provider for
- 10 services rendered.
- 11 b. If a member transfers from one managed care organization
- 12 to another, the managed care organization from which the
- 13 member is transferring shall forward the member's records to
- 14 the managed care organization assuming the member's coverage
- 15 at least thirty days prior to the managed care organization
- 16 assuming such coverage.
- 17 c. If a provider provides services to a member for which the
- 18 member is eligible while awaiting any necessary authorization,
- 19 and the authorization is subsequently approved, the provider
- 20 shall be reimbursed at the contracted rate for any services
- 21 provided prior to receipt of the authorization.
- 22 4. UNIFORMITY OF PROGRAM
- 23 a. The department of human services shall work with the
- 24 Medicaid managed care organizations to institute consistency
- 25 and uniformity across processes and procedures, including
- 26 but not limited to those related to claims filing and denial
- 27 of claims, integrated health home criteria, and appeals and
- 28 grievances.
- 29 b. The department shall require the use and application of
- 30 the following definition of medically necessary services across
- 31 all Medicaid managed care organizations:
- 32 "Medically necessary services" means those services that
- 33 a prudent health care provider would provide to prevent,
- 34 diagnose, or treat an illness, injury, disease, or symptoms of
- 35 an illness, injury, or disease in a manner that meets all of

- 1 the following requirements:
- 2 (1) The services are in accordance with generally accepted
- 3 standards of medical practice.
- 4 (2) The services are clinically appropriate in terms of
- 5 type, frequency, extent, site, and duration.
- 6 (3) The services are not primarily for the economic benefit
- 7 of the managed care organization or health care provider or for
- 8 the convenience of the member or health care provider.
- 9 5. OVERSIGHT. The department shall require completion of an
- 10 initial external quality review of the Medicaid managed care
- 11 program by January 1, 2018. Additionally, the department shall
- 12 contract with the university of Iowa public policy center to
- 13 perform an evaluation of the program by January 1, 2018.
- 14 6. DATA. The department shall amend the requirements for
- 15 quarterly reports to require that managed care organizations
- 16 report not only the percentage of medical and pharmacy clean
- 17 claims paid or denied within a certain time frame but also all
- 18 of the following:
- 19 a. The total number of original medical and pharmacy claims
- 20 submitted to the managed care organization during the time
- 21 period.
- 22 b. The total number of original medical and pharmacy claims
- 23 deemed rejected and the reason for rejection.
- 24 c. The total number of original medical and pharmacy claims
- 25 deemed suspended, the reason for suspension, and the number of
- 26 days from suspension to submission for processing.
- 27 d. The total number of original medical and pharmacy
- 28 claims initially deemed either rejected or suspended that are
- 29 subsequently deemed clean claims and paid, and the average
- 30 number of days from initial submission to payment of the clean
- 31 claim.
- 32 e. The total number of medical and pharmacy claims that
- 33 are outstanding for thirty, sixty, ninety, one hundred eighty,
- 34 or more than one hundred eighty days, and the total amount
- 35 attributable to these outstanding claims if paid as submitted.

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- 1 f. The total amount requested as payment for all original
- 2 medical or pharmacy claims versus the total actual amount paid
- 3 as clean claims and the total amount of payment denied.
- REIMBURSEMENT. For the fiscal year beginning July 1,
- 5 2017, Medicaid providers or services shall be reimbursed as
- 6 follows:
- 7 a. For fee-for-service claims, reimbursement shall be
- 8 calculated based on the methodology in effect on June 30, 2017,
- 9 for the respective provider or service.
- 10 b. For claims subject to a managed care contract:
- 11 (1) Reimbursement shall be based on the methodology
- 12 established by the managed care contract. However, any
- 13 reimbursement established under such contract shall not be
- 14 lower than the rate floor established by the department of
- 15 human services as the managed care organization provider or
- 16 service reimbursement rate floor for the respective provider or
- 17 service in effect on April 1, 2016.
- 18 (2) For any provider or service to which a reimbursement
- 19 increase is applicable for the fiscal year under state law,
- 20 upon the effective date of the reimbursement increase, the
- 21 department of human services shall modify the rate floor in
- 22 effect on April 1, 2016, to reflect the increase specified.
- 23 Any reimbursement established under the managed care contract
- 24 shall not be lower than the rate floor as modified by the
- 25 department of human services to reflect the provider rate
- 26 increase specified.
- 27 (3) Any reimbursement established between the managed
- 28 care organization and the provider shall be in effect for at
- 29 least twelve months from the date established, unless the
- 30 reimbursement is increased. A reimbursement rate that is
- 31 negotiated and established above the rate floor shall not be
- 32 decreased from that amount for at least twelve months from the
- 33 date established.
- 34 8. PRIOR AUTHORIZATION
- 35 a. A Medicaid managed care organization shall approve or

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- 1 deny a prior authorization request submitted by a provider for
- 2 a prescription drug or service within the following periods,
- 3 as applicable:
- 4 (1) For urgent claims, within a period not to exceed
- 5 forty-eight hours from the time the Medicaid managed care
- 6 organization receives the request.
- 7 (2) For nonurgent claims, within a period not to exceed
- 8 five calendar days from the time the Medicaid managed care
- 9 organization receives the request.
- 10 b. Emergency claims for prescription drugs or services
- 11 shall not require prior authorization by a Medicaid managed
- 12 care organization. Prior authorization shall not be required
- 13 for prehospital transportation and emergency services, and
- 14 coverage shall be provided for emergency services necessary
- 15 to screen and stabilize a member. A provider that submits
- 16 written certification to the managed care organization within
- 17 seventy-two hours of admission of a member who was admitted
- 18 to a hospital through the emergency department shall create
- 19 a presumption that the emergency services were medically
- 20 necessary for purposes of coverage.
- 21 c. If a Medicaid managed care organization approves a
- 22 provider's prior authorization request for a prescription drug
- 23 or service for a patient who is in stable condition as verified
- 24 by the provider, the prior authorization shall be valid for a
- 25 period of twelve months from the date the approval is received
- 26 by the provider.
- 27 d. If a Medicaid managed care organization approves a
- 28 provider's prior authorization request for a prescription
- 29 drug or service, the managed care organization shall not
- 30 retroactively revoke, limit, condition, or restrict the prior
- 31 authorization after the prescription drug is dispensed or the
- 32 service is provided.
- 33 e. Any change by a Medicaid managed care organization in a
- 34 requirement for prior authorization for a prescription drug or

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35 service shall be preceded by the provision of sixty days' prior

- 1 notice published on the managed care organization's internet
- 2 site and to all affected providers before the effective date
- 3 of the change.
- f. Each managed care organization shall post to the managed
- 5 care organization's internet site prior authorization data
- 6 including but not limited to statistics on approvals and
- 7 denials of prior authorization requests by physician specialty,
- 8 medication, test, procedure, or service, the indication
- 9 offered, and if denied, the reason for denial.
- The department of human services shall require any 10
- 11 Medicaid managed care organization under contract with
- 12 the state to jointly develop and utilize the same prior
- 13 authorization review process, including but not limited to
- 14 shared electronic and paper forms, subject to final review and
- 15 approval by the department.
- 16 Sec. . EFFECTIVE UPON ENACTMENT. This division of this
- 17 Act, being deemed of immediate importance, takes effect upon
- 18 enactment.>
- 19 2. By renumbering as necessary.

WINCKLER of Scott