H-1356

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Amend the amendment, H-1345, to Senate File 505, 2 as amended, passed, and reprinted by the Senate, as 3 follows:

1. Page 72, after line 20 by inserting: <DIVISION

HEALTH POLICY — OVERSIGHT

- 7 NEW SECTION. 2.70 Legislative health 8 policy oversight committee.
- 1. A legislative health policy oversight committee 10 is created to provide a formal venue for oversight of 11 and stakeholder engagement in, the design, development, 12 implementation, administration, and funding associated 13 with general state health care policy, with a 14 particular focus on the Medicaid program. The overall 15 purpose of the committee is to ensure that health care 16 policy in this state is consumer-focused and provides 17 for accessible, accountable, efficient, cost-effective, 18 and quality health care. The goal of the committee 19 is to continue to further health policy that improves 20 health care, improves population health, reduces health 21 care costs, and integrates medical and social services 22 and supports into a holistic health system.
- 2. a. The committee shall include all of the 24 following members:
- (1) The co-chairpersons and ranking members of 26 the legislative joint appropriations subcommittee 27 on health and human services, or members of the 28 joint appropriations subcommittee designated by the 29 respective co-chairpersons or ranking members.
- (2) The chairpersons and ranking members of the 31 human resources committees of the senate and house 32 of representatives, or members of the respective 33 committees designated by the respective chairpersons 34 or ranking members.
- (3) The chairpersons and ranking members of the 36 appropriations committees of the senate and house 37 of representatives, or members of the respective 38 committees designated by the respective chairpersons 39 or ranking members.
- The members of the committee shall receive a per 40 41 diem as provided in section 2.10.
- 42 c. The committee shall meet at least quarterly, 43 but may meet as often as necessary. The committee may 44 request information from sources as deemed appropriate, 45 and the department of human services and other agencies 46 of state government shall provide information to the 47 committee as requested. The legislative services 48 agency shall provide staff support to the committee.
- The committee shall select co-chairpersons, one 50 representing the senate and one representing the house

- 1 of representatives, annually, from its membership. 2 A majority of the members of the committee shall 3 constitute a quorum.
- The committee may contract for the services of 5 persons who are qualified by education, expertise, or 6 experience to advise, consult with, or otherwise assist 7 the committee in the performance of its duties.
- The committee shall submit a report to the 9 governor and the general assembly by December 15, 10 annually.
- 11 Sec. ___. NEW SECTION. 231.44 Utilization 12 of resources assistance and advocacy related to 13 long-term services and supports under the Medicaid 14 program.

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- The office of long-term care ombudsman may 1. 16 utilize its available resources to provide assistance 17 and advocacy services to potential or actual 18 recipients, or the families or legal representatives 19 of such potential or actual recipients, of long-term 20 services and supports provided through the Medicaid 21 program. Such assistance and advocacy shall include 22 but is not limited to all of the following:
- a. Providing information, education, consultation, 24 and assistance regarding eligibility for, enrollment 25 in, and the obtaining of long-term services and 26 supports through the Medicaid program.
- Identifying and referring individuals who may 28 be eligible for and in need of long-term services and 29 supports to the Medicaid program.
- c. Developing procedures for tracking and reporting 31 individual requests for assistance with the obtaining 32 of necessary services and supports.
- 33 Providing consultation for individuals 34 transitioning into or out of an institutional setting 35 or across levels of care.
- Identifying gaps in or duplication of services 36 37 provided to older individuals and persons with 38 disabilities and developing strategies to improve the 39 delivery and coordination of these services for these 40 individuals.
- f. Providing advice, assistance, and negotiation 42 relating to the preparation and filing of complaints, 43 grievances, and appeals of complaints or grievances 44 relating to long-term services and supports under the 45 Medicaid program.
- Providing individual case advocacy services in 47 administrative hearings and legal representation for 48 judicial proceedings related to long-term services and 49 supports under the Medicaid program.
 - 2. A representative of the office of long-term care

- 1 ombudsman providing assistance and advocacy services 2 authorized under this section for an individual, 3 shall be provided access to the individual, and shall 4 be provided access to the individual's medical and 5 social records as authorized by the individual or the 6 individual's legal representative, as necessary to 7 carry out the duties specified in this section.
- A representative of the office of long-term care 9 ombudsman providing assistance and advocacy services 10 authorized under this section for an individual, shall 11 be provided access to administrative records related to 12 the provision of the long-term services and supports to 13 the individual, as necessary to carry out the duties 14 specified in this section.
 - For the purposes of this section:

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- "Institutional setting" includes a long-term care 17 facility, an elder group home, or an assisted living 18 program.
- "Long-term services and supports" means the broad 19 b. 20 range of health, health-related, and personal care 21 assistance services and supports, provided in both 22 institutional settings and home and community-based 23 settings, necessary for older individuals and persons 24 with disabilities who experience limitations in their 25 capacity for self-care due to a physical, cognitive, or 26 mental disability or condition.
- . MEDICAID MANAGED CARE ORGANIZATIONS -28 UTILIZATION OF ACTUARILY SOUND CAPITATION PAYMENTS.
- All of the following shall apply to Medicaid 30 managed care contracts and to the actuarily sound 31 Medicaid capitation payments under such contracts 32 entered into on or after July 1, 2015:
- 33 Up to 2 percent of the actuarily sound Medicaid 34 capitation payment amount specified under the contract 35 shall be withheld by the state to be used to provide 36 for Medicaid program oversight, including for a 37 health consumer ombudsman function, and for quality 38 improvement.
- The minimum medical loss ratio applicable to 40 Medicaid managed care shall be established at no less 41 than 85 percent. The portion of the actuarily sound 42 Medicaid capitation payment paid to a Medicaid managed 43 care contractor that is required to be dedicated 44 to meeting the minimum medical loss ratio shall be 45 allocated to a Medicaid claims fund. Expenditures of 46 moneys in the Medicaid claims fund shall comply with 47 all of the following:
- Only expenditures for medical claims shall be 48 (1)49 considered in computing the minimum medical loss ratio 50 as specified in the contract. For the purposes of the

- 1 computation, "medical claims" means only the costs of 2 claims for direct delivery of covered benefits incurred 3 during the applicable minimum medical loss ratio 4 reporting period, not otherwise defined or designated 5 as administrative costs, population health benefits or 6 quality improvement, or profit in this section.
- 7 (2) If a Medicaid managed care contractor does not 8 meet the minimum medical loss ratio established under 9 the contract for the reporting period specified, the 10 Medicaid managed care contractor shall remit the excess 11 amount, multiplied by the total contract revenue, to 12 the state for community reinvestment, oversight, and 13 quality improvement.
- 14 c. The portion of the actuarily sound Medicaid 15 capitation payment that is not required to be dedicated 16 to meeting the minimum medical loss ratio, shall be 17 allocated to an administrative fund. Expenditure or 18 use of moneys in the administrative fund shall comply 19 with all of the following:
- 20 (1) Funds in the administrative fund may be
 21 used for population health and quality improvement
 22 activities including conflict free case management,
 23 care coordination, community benefit expenditures,
 24 nontraditional consumer-centered services that address
 25 social determinants of health, health information
 26 technology, data collection and analysis, and other
 27 population health and quality improvement activities as
 28 specified by rule of the department of human services.
- 29 (2) Administrative costs shall not exceed the 30 percentage applicable to the Medicaid program 31 for administrative costs for FY 2015 of a maximum 32 of 4 percent calculated as a percentage of the 33 actuarily sound Medicaid capitation payment during 34 the applicable minimum medical loss ratio reporting 35 period. Administrative functions and costs shall not 36 be shifted to providers or other entities as a means of 37 administrative cost avoidance.
- 38 (3) Profit, including reserves and earnings on 39 reserves such as investment income and earned interest, 40 as a percentage of the actuarily sound Medicaid 41 capitation payment, shall be limited to a maximum of 42 3 percent during the applicable minimum medical loss 43 ratio reporting period.
- (4) Any funds remaining in the administrative fund following allowable expenditures or uses specified in 46 subparagraphs (1), (2), and (3) shall be remitted to the state for community reinvestment, oversight, and quality improvement.
- 49 2. The department of human services shall specify 50 by rule reporting requirements for Medicaid managed

1 care contractors under this section. . PROPOSAL FOR A HEALTH CONSUMER OMBUDSMAN 3 ALLIANCE. The office of long-term care ombudsman 4 shall collaborate with the department on aging, the 5 office of substitute decision maker, the department of 6 veterans affairs, the department of human services, 7 the department of public health, the department of 8 inspections and appeals, the designated protection 9 and advocacy agency as provided in section 135C.2, 10 subsection 4, the civil rights commission, the senior 11 health insurance information program, the Iowa 12 insurance consumer advocate, Iowa legal aid, and other 13 consumer advocates and consumer assistance programs, 14 to develop a proposal for the establishment of a 15 health consumer ombudsman alliance. The purpose of 16 the alliance is to provide a permanent coordinated 17 system of independent consumer supports to ensure 18 that consumers, including consumers covered under 19 Medicaid managed care, obtain and maintain essential 20 health care, are provided unbiased information in 21 understanding coverage models, and are assisted in 22 resolving problems regarding health care services, 23 coverage, access, and rights. The proposal developed 24 shall include annual budget projections and shall be 25 submitted to the governor and the general assembly no 26 later than December 15, 2015. 27 . FUNCTIONAL, LEVEL OF CARE, AND 28 NEEDS-BASED ASSESSMENTS — CASE MANAGEMENT. The department of human services shall contract 29 30 with a conflict free third party to conduct initial 31 and subsequent functional, level of care, and needs 32 assessments and reassessments of consumers who may be 33 eligible for long-term services and supports and are 34 subject to a Medicaid managed care contract. 35 assessments and reassessments shall not be completed 36 by a Medicaid managed care organization under contract 37 with the state or by any entity that is not deemed 38 conflict free. If a managed care contractor becomes 39 aware that an applicant may require long-term services 40 and supports or that an enrolled consumer's functional 41 level of care, support needs, or medical status has 42 changed, the Medicaid managed care contractor shall 43 notify the department and the conflict free third 44 party shall administer any assessment or reassessment 45 in response to the notification. A case manager 46 or Medicaid managed care contractor shall not alter 47 a consumer's service plan independent of the prior 48 administration of an assessment or reassessment 49 conducted by the conflict free third party.

50 department of human services shall retain authority

- 1 to determine or redetermine a consumer's categorical, 2 financial, level of care or needs-based eligibility 3 based on the conflict free third party assessment or 4 reassessment.
- 5 2. The department of human services shall provide 6 for administration of non-biased, community-based, 7 in-person options counseling by a conflict free third 8 party for applicants for a Medicaid managed care plan.
- 9 3. Case management under a Medicaid managed care 10 contract shall be administered in a conflict free 11 manner.
- 12 4. For the purposes of this section, "conflict 13 free" means conflict free pursuant to specifications of 14 the balancing incentive program requirements.
- 15 Sec. __. EFFECTIVE UPON ENACTMENT. This division 16 of this Act, being deemed of immediate importance, 17 takes effect upon enactment.
- 18 Sec. . CONTINGENT IMPLEMENTATION.
- 19 Implementation of this division of this Act is
- 20 contingent upon receipt of approval from the centers
- 21 for Medicare and Medicaid services of the United States
- 22 department of health and human services of the Medicaid
- 23 waivers necessary to implement Medicaid managed
- 24 care under the governor's Medicaid modernization
- 25 initiative.>
- 26 2. By renumbering, redesignating, and correcting 27 internal references as necessary.

HEDDENS of Story	
DUNKEL of Dubuque	_
HALL of Woodbury	_
HANSON of Jefferson	_
LENSING of Johnson	

RUFF of Clayton
RUNNING-MARQUARDT of Linn
STAED of Linn
STUTSMAN of Johnson
THEDE of Scott
WESSEL-KROESCHELL of Story
WINCKLER of Scott