House Amendment 1740

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1 Amend Senate File 554, as amended, passed, and 2 reprinted by the Senate, as follows:
        3 #1. Page 13, line 18, by inserting after the 4 figure <76.309> the following: <, and shall maintain 5 a local or toll=free telephone number for customer
        6 service contact.
7 #2. Page 13, by striking lines 23 through 27 and 8 inserting the following: <resolved through this
      9 informal process, a municipality or a customer may, as 10 an exclusive and final remedy, request a confidential 11 binding arbitration by an arbitrator selected by the
      12 parties, with the costs of arbitration assessed as
       13 determined by the arbitrator.>
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