

199—28.3(476) Compliance and monitoring.

28.3(1) *Compliance.* Participating energy suppliers shall comply with the Iowa supplemental energy conservation plan.

28.3(2) *The board will be responsible for ensuring that participating utilities:*

a. Distribute program announcements to eligible customers in accordance with provisions outlined in rule 28.5(476). The board shall be informed by the participating utility or program coordinator of the schedule for distribution of announcements.

b. Follow the calculating and auditing procedures established by the state of Iowa to provide customers with accurate audit information. The accuracy of the audit information will be monitored by requiring participating utilities to submit data and calculations on a randomly selected audit. The board may supplement the review with random spot checking of auditors by a state-designated auditor.

c. Perform the arranging of service function in accordance with the Iowa conservation plan. This service shall be monitored by a periodic review of completed installations, consumer complaints, and the annual program reports.

d. Perform the postinstallation inspection in accordance with plan requirements. The board will periodically review jobs that have resulted in audits, arrangements of services, and inspections to ensure that all program requirements are being satisfied.

e. Comply with the reporting and recordkeeping requirements established in the conservation plan.

f. The participating rate-regulated utilities will comply with the accounting procedures and treatment of costs as directed by the board. In accordance with existing state law, the board may institute formal investigations of accounting and auditing procedures.