

199—28.10(476) Arranging financing.

28.10(1) A participating utility will arrange financing for the supply or installation of any applicable program measure upon request by a customer.

28.10(2) These arrangement services will be as follows:

- a.* Distribute lists of lenders from the master record to all eligible customers requesting it;
- b.* Assist the eligible customer in obtaining answers to questions regarding financing;
- c.* Advise low-income, elderly, and handicapped eligible customers of existing special programs available to meet their needs in the area of financing of program measures; and
- d.* Provide a common credit application form and assist in preparation of the form when requested.

(See appendix)

28.10(3) A participating utility will provide the arranging service within 30 days from receipt of a request for such service.

28.10(4) A participating utility, when arranging financing for the purchase or installation of program measures, will not recommend, select or provide information regarding any lender if such recommendation, selection or information would unfairly discriminate among those that finance the purchase or installation of program measures. Participating utilities that finance program measures may so inform the customers.

28.10(5) A participating utility, when arranging financing of program measures, is prohibited from discriminating unfairly among eligible customers, suppliers, contractors, or program measures.

28.10(6) A participating utility shall not arrange financing for supply or installation of program measures with any lenders not in the master record.