

**421—22.8(216A,PL97-35,PL98-558) Crisis assistance.** To be eligible for crisis assistance, a household must file an application, meet the income guidelines of LIHEAP, and meet the definition of “crisis” as defined in the Iowa LIHEAP Policy and Procedures Manual.

**22.8(1) Definition.**

“*Energy crisis*” means weather-related and supply shortage emergencies and other household-related emergencies, as defined in the current Iowa LIHEAP State Plan, including: a nonworking heating system, a temporary need for alternate shelter, disconnection from utility service, disconnection from utility service imminent, low or empty propane tank, and, when medically necessary, a window/portable air-conditioning unit or a repair of an existing central air unit.

**22.8(2) Evaluation.** Each crisis application will be evaluated individually by the LAA, who shall determine the appropriate resolution and the amount of assistance to be provided, as defined by the current Iowa LIHEAP State Plan and Iowa LIHEAP Policy and Procedures Manual.

**22.8(3) Appeal procedure.** Any household which has been denied crisis assistance may utilize the LIHEAP appeal procedure as described in rule 421—22.10(216A,PL97-35,PL98-558).

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