

**441—172.31 (234) Contractor selection.** With the exception of legal services for permanency, family-centered supportive services shall be purchased through a formal competitive selection process according to the requirements of 11—Chapters 118 and 119. With the exception of service-area-specific services, family-centered supportive services shall be available on a statewide basis.

**172.31(1)** The agency shall procure family-centered supportive services within specific geographic areas.

**172.31(2)** The request for proposals shall specify:

- a.* The minimum qualifications and requirements for consideration as a contractor;
- b.* The scope of services to be purchased;
- c.* The specific geographic areas to be covered; and
- d.* The duration of contracts to be awarded.

**172.31(3)** The agency shall select one or more contractors within each geographic area based on service needs and the number and quality of contractor proposals.

**172.31(4)** When multiple contractors are selected to serve the same geographic area, the agency shall implement a fair and equitable case referral process.

[ARC 9491B, IAB 5/4/11, effective 7/1/11]