

**141—4.1 (2C) Applicability.**

**4.1(1)** *Procedure exempt from Iowa Code chapter 17A.* Pursuant to Iowa Code section 2C.9(6), the promulgation of rules relating to the organization, operation, and procedures of the office of ombudsman is exempt from the provisions of Iowa Code chapter 17A, the Iowa Administrative Procedure Act.

**4.1(2)** *Definition.* As used in this chapter, “agency” means the office of the ombudsman.

[Adopted and published 10/26/16 pursuant to Iowa Code section 2C.9(5), effective 11/1/16]