

**141—1.2(2C) Location and access.** The office of ombudsman is located at the Ola Babcock Miller Building, 1112 E. Grand Avenue, Des Moines, Iowa 50319. The office Web site is [www.legis.iowa.gov/Ombudsman](http://www.legis.iowa.gov/Ombudsman). The office can be reached at the following numbers: telephone (515)281-3592, 1-888-426-6283 (1-888-IA-OMBUD), and TDD/TTY (515)242-5065, and fax (515)242-6007. The office can also be reached by electronic mail at [ombudsman@legis.iowa.gov](mailto:ombudsman@legis.iowa.gov). Office hours are 8 a.m. to 4:30 p.m., Monday through Friday, except designated state holidays.  
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