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641—155.7(125) Inspection of licensees. The department shall inspect the facilities and review the policies and procedures utilized by each program. The examination and review may include case record audits and interviews with staff and clients, consistent with the confidentiality safeguards of state and federal laws.

- **155.7(1)** *Technical assistance*. All treatment programs applying for an initial license to operate a substance abuse treatment program in the state of Iowa will be visited by the department for the purpose of providing needed technical assistance regarding the licensure criteria and procedures. The program may waive technical assistance in order to expedite the licensing process. Requests shall be submitted in writing to the division.
- a. Following the issuance of a license, the treatment program may request technical assistance from the department so as to bring into conformity areas reported to be in noncompliance to these rules. Such technical assistance shall be scheduled within 30 days of the applicant's request depending on the availability of staff. The department may also request that technical assistance be provided to the program if deficiencies are noted during a site visit.

b. Reserved.

- **155.7(2)** On-site visit for licensure. A licensure on-site inspection shall be scheduled after the department's receipt of the program's application to operate a substance abuse treatment program. The department shall not be required to provide advance notice to the program of the on-site visit for licensure.
- a. The on-site visit team will consist of designated members of the division staff, as approved by the director.
- b. The team will inspect the program in order to verify information contained in the application and ensure compliance with all laws, rules and regulations.
- c. The inspection team shall send a written report, return receipt requested, of their findings to the applicant within 20 working days after the completion of the inspection.
- **155.7(3)** *Effective date of license.* The effective date of a license shall begin on the date the board reviews the program's written report/application and acts to issue a license.