

481—72.1(10A) Definitions.

“*Client*” means any person who has made an application for or is receiving public assistance from the department of human services (hereafter known as DHS).

“*Collateral contact*” means a reliable source other than the client knowledgeable about information relative to pertinent public assistance case factors.

“*Department*” means the Iowa department of inspections and appeals.

“*Overpayment*” means the dollar amount of public assistance specified by DHS rules which is subject to recovery.

“*Pertinent public assistance case factors*” means information considered necessary by DHS to verify the household composition, income and assets on referred cases.

“*Public assistance*” means the family investment program, food stamps, medical assistance, state supplementary assistance and refugee cash assistance.

“*Referral*” means a request to investigate pertinent public assistance case factors on error-prone cases. The request shall be made by DHS for help from the department on the referral for front end investigation form.

“*Refusal to cooperate*” by client means the client has failed to attend a scheduled interview without prior notification to the investigator, or to provide information, or to assist in the gathering of information about pertinent public assistance case factors with the department investigator.