

187—18.12(17A,535B) Complaints and investigations.

18.12(1) The administrator may, at any time and as often as the administrator deems necessary, investigate or examine a licensee pursuant to Iowa Code section 535B.10, including investigating complaints about, or alleged violations by, any licensee.

18.12(2) A complaint or alleged violation means:

- a.* A written complaint received from a consumer, member of the public, employee business affiliate, or other governmental agency.
- b.* Notice to the administrator from any source that the licensee has been the subject of disciplinary proceedings in another jurisdiction.
- c.* Notice to the administrator from any source that the licensee has been convicted of forgery, embezzlement, obtaining money under false pretenses, extortion, conspiracy to defraud, or other similar offense, in a court of competent jurisdiction in this state or in any other state, territory or district of the United States, or in any foreign jurisdiction.

[ARC 0590D, IAB 9/16/26, effective 10/21/26]