## 481—72.1(10A) Definitions.

"*Client*" means any person who has made an application for or is receiving state or federal public assistance from DHS or any other state or federal agency.

"Collateral contact" means a reliable source other than the client who is knowledgeable about information relative to pertinent public assistance case factors.

"Department" means the department of inspections and appeals.

"DHS" means the department of human services.

"Division" means the investigations division of the department.

*"EBT"* or *"electronic benefit transfer"* means the electronic process that allows a client to authorize transfer of the client's benefits from a financial account to a retailer to pay for eligible items received. Clients are issued an EBT card similar to a bank ATM or debit card to receive and use their supplemental nutrition assistance program (SNAP) benefits.

"EBT trafficking or misuse" means the use of SNAP benefits for something other than their intended use.

"EFCB" or "bureau" means the economic fraud control bureau.

*"Intentional program violation"* or *"IPV"* means having intentionally made a false or misleading statement; or misrepresented, concealed, or withheld facts; or committed an act that is a violation of the Food Stamp Act, Supplemental Nutrition Assistance Program regulations, or any state rule relating to the use, presentation, transfer, acquisition, receipt or possession of a benefit transfer instrument.

"Pertinent public assistance case factors" means information considered necessary to verify household composition, income, resources or any other potential program violation.

"*Program violation*" means action that is contrary to the rules of eligibility for any state or federal public assistance program.

"Public assistance" means child care assistance, family investment program, SNAP, medical assistance, state supplementary assistance, refugee cash assistance, or any other state or federal assistance program.

"*Referral*" means a request to investigate pertinent public assistance case factors for potential program violations and eligibility issues.

*"Referring agency"* means DHS or any other state or federal agency. [ARC 3792C, IAB 5/9/18, effective 6/13/18; ARC 6518C, IAB 9/7/22, effective 10/12/22]