

441—230.1(231) Definitions.

“*Certified volunteer*” means a certified volunteer long-term care ombudsman as authorized under Iowa Code section 231.45. A certified volunteer is considered a representative of the office.

“*Federal Act*” means the federal Older Americans Act, 42 U.S.C. §3001 et seq., as amended to October 1, 2025.

“*Office*” means the office of the state long-term care ombudsman established pursuant to the federal Act and Iowa Code section 231.42.

“*Ombudsman*” means the state long-term care ombudsman appointed by the director.

“*Representative of the office*” means the same as defined in 45 CFR §1324.1 as amended to October 1, 2025.

[ARC 9496C, IAB 8/20/25, effective 10/1/25]