

441—59.10(216A,PL97-35,PL98-558) Grievances and appeals. Each LAA shall have a grievance process and procedures approved by the department for nonappealable actions. The following appeal and hearing procedures shall be used:

59.10(1) An applicant may initiate an appeal:

- a.* If an application is denied.
- b.* If an application is not acted upon within the required time frame.
- c.* If the benefit awarded is less than expected or less than previously notified.
- d.* If immediate or emergency support is refused or delayed beyond 48 hours or 18 hours for an energy crisis.

59.10(2) The department will process appeals pursuant to 441—Chapter 2506.

[ARC 0497D, IAB 8/19/26, effective 10/1/26]