

**481—552.4(155A) Pharmacy personnel standards.**

**552.4(1) Pharmacy personnel.** Each pharmacy will employ personnel who:

- a. Are licensed or registered pursuant to 481—Chapter 551.
- b. Have documented training or education for the activities within their scope of practice.

**552.4(2) Identification.** When the pharmacy is open to the public, pharmacy personnel will wear visible identification to provide the individual's first name and title.

**552.4(3) Telepharmacy certified pharmacy technicians.** Prior to working in a telepharmacy under remote pharmacist supervision, a certified pharmacy technician will have:

- a. Worked at least 1,000 hours in an Iowa-licensed pharmacy.
- b. Completed at least 160 hours of training in a managing pharmacy, at another pharmacy using the same audiovisual technology system, or at the telepharmacy site under the direct supervision of an on-site pharmacist.

[ARC 9338C, IAB 6/11/25, effective 7/16/25; see Delay note at end of chapter]