

141—2.6(2C) Decision not to investigate.

2.6(1) *Notice of decision.* If, after preliminary review and consideration of a complaint, the citizens' aide/ombudsman decides not to investigate the complaint, the complainant shall be informed of the decision and the reasons for the decision. The citizens' aide/ombudsman may also inform the agency involved of the decision, if such notice is deemed appropriate.

2.6(2) *Referral of nonjurisdictional complaint.* If the citizens' aide/ombudsman does not have jurisdictional authority to investigate a complaint, the complainant may be referred to an agency or other appropriate entity or person for assistance.

2.6(3) *Effect of declining investigation.* A decision to decline investigation of a complaint under subrule 2.5(3) does not preclude the citizens' aide/ombudsman from inquiring into the complaint or a related subject matter in the future.