

**141—1.2(2C) Location and access.** The office of citizens' aide/ombudsman is located at the Ola Babcock Miller Building, 1112 E. Grand Avenue, Des Moines, Iowa 50319. The office can be reached at the following numbers: telephone (515)281-3592, Iowa WATS 1-888-426-6283 (1-888-IA-OMBUD), TDD/TTY (515)242-5065, and fax (515)242-6007. Office hours are 8 a.m. to 4:30 p.m., Monday through Friday, except designated state holidays.