

641—154.8(124E) Duplicate card.

154.8(1) *Lost, stolen, or destroyed card.* To replace a registration card that is lost, stolen, or destroyed, a cardholder shall present to the department the cardholder's valid photo identification that was provided at the time of application.

154.8(2) *Change in card information and voluntary replacement.*

a. To replace a registration card that is damaged, the cardholder shall surrender the card to be replaced to the department and present the cardholder's valid photo identification that was provided at the time of application.

b. A patient or primary caregiver to whom a registration card is issued shall notify the department of a change in information listed on the card, within ten calendar days of the change. To replace a registration card to change the patient or primary caregiver's information, the cardholder shall surrender the card to be replaced to the department and present the patient or primary caregiver's updated valid photo identification.

c. To replace a registration card held by a primary caregiver to change, add, or remove a patient's registration number or the name of a patient's parent or legal guardian listed on the primary caregiver's card, the primary caregiver shall submit a new application to the department pursuant to rule 641—154.5(124E). A registration card issued pursuant to this paragraph shall not be considered a duplicate card.

154.8(3) *Expiration date.* A duplicate registration card shall have the same expiration date as the registration card being replaced, changed, or amended.

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