876—8.9 (85.86) Exchange of records. Whether or not a contested case has been commenced, upon
the written request of an employee or the representative of an employee who has alleged an injury arising
out of and in the course of employment, an employer or insurance carrier shall provide the claimant a
copy of all records and reports in its possession generated by a medical provider.

Whether or not a contested case has been commenced, upon the written request of the employer or
insurance carrier against which an employee has alleged an injury arising out of and in the course of
employment, the employee shall provide the employer or insurance carrier with a patient’s waiver. See
rules 876—3.1(17A) and 876—4.6(85,86,17A) for the waiver form used in contested cases. Claimant
shall cooperate with the employer and insurance carrier to provide patients’ waivers in other forms and
to update patients’ waivers where requested by a medical practitioner or institution.

A medical provider or its agent shall furnish an employer or insurance carrier copies of the initial
as well as final clinical assessment without cost when the assessments are requested as supporting
documentation to determine liability or for payment of a medical provider’s bill for medical services.
When requested, a medical provider or its agent shall furnish a legible duplicate of additional records
or reports. Except as otherwise provided in this rule, the amount to be paid for furnishing duplicates of
records or reports shall be the actual expense to prepare duplicates not to exceed: $20 for 1 to 20 pages;
$20 plus $1 per page for 21 to 30 pages; $30 plus $.50 per page for 31 to 100 pages; $65 plus $.25 per
page for 101 to 200 pages; $90 plus $.10 per page for more than 200 pages, and the actual expense of
postage. No other expenses shall be allowed.

EXAMPLE 1. For 7 pages of records the amount to be paid for furnishing duplicates shall not exceed
$20.

EXAMPLE 2. For 28 pages of records the amount to be paid for furnishing duplicates shall not exceed
$28 ($20 plus (8 times $1)).

EXAMPLE 3. For 41 pages of records the amount to be paid for furnishing duplicates shall not exceed
$35.50 ($30 plus (11 times $.50)).

EXAMPLE 4. For 127 pages of records the amount to be paid for furnishing duplicates shall not exceed
$71.75 ($65 plus (27 times $.25)).

EXAMPLE 5. For 210 pages of records the amount to be paid for furnishing duplicates shall not exceed
$91 ($90 plus (10 times $.10)).

This rule is intended to implement Iowa Code sections 85.27, 85.31, 85.33 to 85.37, 85.39, 85.61,
86.8, 86.10, 86.18 and 86.39.