

**141—2.8(2C) Decision to investigate.**

**2.8(1) *Notice of decision.*** If, after preliminary review and inquiry and consideration, the ombudsman decides to investigate a complaint, the complainant and the agency involved in the complaint shall be notified of the decision.

**2.8(2) *Notice to agency.*** A notice of investigation to an agency shall be directed to an official or employee of the agency. Such notice may be given simultaneously or in conjunction with any investigative action that is initiated under rule 141—2.9(2C).

[Adopted and published 10/26/16 pursuant to Iowa Code section 2C.9(5), effective 11/1/16]