

441—90.2(249A) Targeted case management. This rule applies only to the case management category of TCM and the defined targeted population.

90.2(1) Eligibility for targeted case management. A person who meets all of the following criteria will be eligible for TCM:

- a. The person is eligible for Medicaid or is conditionally eligible under 441—Chapter 75;
- b. The person is a member of a targeted population;
- c. The person resides in a community setting or qualifies for transitional case management as set forth in subrule 90.2(4);
- d. The person has applied for TCM in accordance with the policies of the provider;
- e. The person is not eligible for or enrolled in an MCO.

90.2(2) Determination of need for targeted case management. Assessment at least every 365 days since the date of identified need for TCM is required as a condition of eligibility under the medical assistance program. The TCM provider manual found on the department's website and as amended to July 1, 2026, contains more information.

90.2(3) Application for targeted case management. The TCM provider shall process a received application for TCM no later than 30 days after receipt of the application. The Medicaid manual for TCM found on the department's website and as amended to July 1, 2026, has more information.

a. Application decision for targeted case management. The TCM provider shall inform the applicant, or the applicant's guardian or representative, of any decision to approve, deny, or delay the service in accordance with the notification requirements in 441—Chapter 16.

- b. Denial of applications. The TCM provider will deny an application for service when:
- (1) The applicant is not currently eligible for Medicaid;
 - (2) The applicant does not meet the eligibility criteria in 441—subrule 90.2(1);
 - (3) The applicant, or the applicant's guardian or representative, withdraws the application;
 - (4) The applicant does not provide information required to process the application;
 - (5) The applicant is receiving duplicative TCM from another Medicaid provider; or
 - (6) The applicant does not have a need for TCM.

90.2(4) Transition to a community setting. The Medicaid manual for TCM found on the department's website and as amended to July 1, 2026, contains information about services that may be provided to a member transitioning to a community setting.

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