

**441—172.4(234) Reimbursement.** Billed services that meet the requirements of this chapter and the contract between the agency and the contractor shall become a liability of the state. The format and process for submitting billings to the agency and for receiving agency payments shall be specified in all contracts. The agency shall process claims for payment promptly upon submission by the contractor.

**172.4(1)** The contractor shall bear ultimate responsibility for the completeness and accuracy of all billings submitted.

**172.4(2)** The contractor shall maintain all financial and service records that are necessary to substantiate the contractor's claims submitted for reimbursement for services provided to agency clients as specified in the contract.

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