

**441—172.20 (234) Service requirements.** Family safety, risk, and permanency services shall meet the following requirements:

**172.20(1)** The service shall meet the minimum expectations defined in the contract.

**172.20(2)** The contractor shall have flexibility to select interventions and supports based on the particular service needs identified for each child and family.

**172.20(3)** The contractor shall:

- a.* Identify family strengths and protective capacities;
- b.* Build on these strengths in the contractor's interventions with children and families;
- c.* Participate in family team meetings and court hearings;
- d.* Be culturally competent and respectful of the family's cultural, ethnic, and racial identity and values;
- e.* Work to connect children and families with community resources and informal support systems to promote family self-reliance;
- f.* Use evidence-based models of intervention to the greatest extent possible;
- g.* Address risk factors and needs that are barriers to the child's safety, permanency, and well-being.

[ARC 9491B, IAB 5/4/11, effective 7/1/11]