

**351—9.2(68B) Investigations—board action.**

**9.2(1) Referral to staff.** Upon a determination that a complaint contains a legally sufficient allegation, the board shall refer the complaint to staff for investigation.

**9.2(2) Board-initiated investigation.** On its own motion the board may refer to staff for investigation matters that the board believes may be subject to the board's jurisdiction, including matters brought to the board's attention by members of the public.

**9.2(3) Subpoenas.** Investigations may include the issuance and enforcement of investigative subpoenas requiring the production of books, papers, records, and other real evidence, as well as requiring the attendance and testimony of witnesses.

**9.2(4) Completion.** Upon completion of an investigation, staff shall make a report to the board and may provide a recommendation for board action.

**9.2(5) Board action.** Upon receipt and review of the staff investigative report and any recommendations, the board may:

- a. Redirect the matter for further investigation;
- b. Dismiss the matter for lack of probable cause to believe a violation has occurred;
- c. Dismiss the matter without a determination regarding probable cause as an exercise of administrative discretion;
- d. Make a determination that probable cause exists to believe a violation has occurred and direct administrative resolution of the matter as provided in subrule 9.4(2); or
- e. Make a determination that probable cause exists to believe a violation has occurred and direct the issuance of a statement of charges to initiate a contested case proceeding.