

**641—134.3(147A) Complaints, investigations and appeals.**

**134.3(1)** The department may deny verification as a trauma care facility or may give a citation and warning, place on probation, suspend, or revoke existing verification if the department finds reason to believe that the facility has not been operating or will not be operated in compliance with Iowa Code section 147A.23 and these administrative rules or that there is insufficient assurance of adequate protection for the public.

**134.3(2)** All complaints regarding the operation of a trauma care facility, or those purporting to be or operating as the same, shall be reported to the department.

**134.3(3)** Complaints and the investigative process shall be treated as confidential to the extent that they are protected by Iowa Code section 22.7 and chapter 272C.

**134.3(4)** Complaint investigations may result in the department's issuance of a notice of denial, citation and warning, probation, suspension or revocation.

**134.3(5)** Notice of denial, citation and warning, probation, suspension or revocation shall be effected in accordance with the requirements of 441—Chapter 16 and appealed pursuant to 441—Chapter 7.

**134.3(6)** Final decisions of the department relating to disciplinary proceedings may be transmitted to the appropriate professional associations, news media or employer.

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