

531—19.5 (99G) Ticket validation requirements.

19.5(1) Winning tickets shall be validated by use of a symbol, number, or color-coded marking. A ticket is not valid if it fails to meet any of the following requirements. The ticket must:

- a.* Have been issued by the Iowa lottery authority in an authorized manner.
- b.* Not be altered, unreadable, reconstructed, or tampered with in any manner.
- c.* Not be counterfeit in whole or in part.
- d.* Not be stolen or appear on any list of omitted tickets on file with the lottery.
- e.* Be complete and not blank or partially blank, miscut, misregistered, defective, or printed in error.
- f.* Have the exact play symbols and captions specified in the specific game rules.
- g.* Pass all validation tests including confidential validation tests.

If a ticket is invalid when sold it is not eligible to receive any prize, and the purchaser's sole remedy is to submit the ticket to lottery headquarters to obtain a refund of the retail sale price. The lottery shall have no liability or responsibility for tickets invalidated after the time of sale.

The chief executive officer may, in the chief executive officer's sole discretion, choose to pay a sum equal to the prize on an invalid ticket if the lottery is able to determine the prize that would have been won on the invalid ticket by use of a symbol, number, color code or other mechanism. The chief executive officer's determinations that a ticket is valid or invalid, that a ticket was valid when sold and was subsequently invalidated, and whether a sum equal to the prize on an invalid ticket will be paid shall be final.

19.5(2) Reserved.

This rule is intended to implement Iowa Code Supplement sections 99G.9(3), 99G.21, and 99G.31.