IAC Ch 7, p.1

## 321—7.9(231) Information and assistance services.

**7.9(1)** The AAA shall provide for information and assistance services sufficient to ensure that all elders within the PSA have convenient access to the services.

**7.9(2)** English not principal language. In a PSA in which 3 percent of the elder population does not speak English as the principal language, the service provider must provide information and assistance services in the language spoken by elders.