IAC Ch 14, p.1

**321—14.6 (231,249H) Service categories.** Each AAA shall provide all of the following categories of service under this chapter. Services may be provided to individuals or to groups directly, or through contract procedures as specified in 321 IAC 6. The services include:

- **14.6(1)** *Information about available services.* This may include, but is not limited to, providing to family caregivers newsletters, seminars or other types of group presentations which identify and explain the various services that may be available.
- **14.6(2)** Access to services. This may include, but is not limited to: information, assistance, referral, outreach, and adequate follow-up procedures to ensure that, to the maximum extent practicable, individuals receive the needed services that are available within their communities.
- **14.6(3)** Counseling, training and support groups. This may include, but is not limited to, the following services:
- *a.* Individual or group support programs that develop or strengthen informal or family support systems.
- *b.* Formal or informal opportunities for individuals to acquire knowledge, experience or skills in caregiving.
- c. Counseling to enable the caregiver and family to resolve problems or to relieve temporary stresses. Mental health and behavioral health services shall be provided by a mental health professional licensed in this state.
  - **14.6(4)** Respite care. This may include, but is not limited to:
  - a. In-home respite.
- b. Respite provided by the care recipient attending an adult day service program, senior center or other nonresidential program.
- c. Institutional respite provided by placing the recipient in a setting such as a nursing facility for a short period of time.
- d. Children attending summer camps or similar short-term care while the children are being cared for by grandparents.
  - **14.6(5)** Supplemental services. This may include, but is not limited to:
  - a. Chore services such as heavy housework, yard work, or sidewalk maintenance.
  - b. An emergency in-home or wearable response system.
  - c. Legal assistance.
- d. Material aid in the form of goods or services such as food, smoke detectors, eyeglasses, security devices, or other similar aid.
- *e*. Assisted transportation using vehicles which may include provision of assistance, including an escort, to a person with physical or cognitive difficulties.

[ARC 7599B, IAB 2/25/09, effective 4/1/09]