

**441—97.7(252B) Processing misdirected payments.** If the collection services center receives a payment for which a corresponding obligee cannot be identified, the collection services center will contact the person or entity that directed the payment to obtain additional information. Payments inappropriately directed to the collection services center will be returned to the person or entity sending the payment.

[ARC 8963C, IAB 2/19/25, effective 4/1/25]