

605—11.6(29C) Eligibility determination and payment.

11.6(1) The contracted entity or designee shall confirm that the bona fide address provided on the application is a valid address and is reasonably believed to be in the disaster-affected area. The department or contracted entity reserves the right to view the damaged property prior to providing any assistance pursuant to the IIAGP.

11.6(2) Designated staff in the department shall:

- a.* Monitor applicants' names and addresses as reports are submitted by the administrative entity.
- b.* Monitor, review, and provide timely submission of invoices by the administrative entity for payment and shall process appeals.

11.6(3) For applications with a voucher or reimbursement request, the department or its designee shall:

- a.* Determine eligibility and the amount of payment within the rules of the program.
- b.* Notification of the decision will be written, timely and adequate. Timely means within ten days of the decision being made along with a full and complete explanation for why assistance may have been denied.
- c.* Authorize vouchers to an eligible household to purchase needed goods and services.
- d.* Pay vendors for goods and services purchased with vouchers.

[ARC 0073D, IAB 2/18/26, effective 3/25/26]