

605—10.12(34A) Waivers, variance request, and right to appeal.

10.12(1) All requests for variances or waivers shall be submitted to the 911 program manager in writing and shall contain the following information:

- a.* A description of the variance(s) or waiver(s) being requested.
- b.* Supporting information setting forth the reasons the variance or waiver is necessary.
- c.* A copy of the resolution or minutes of the joint 911 service board meeting that authorizes the application for a variance or waiver.
- d.* The signature of the chairperson of the joint 911 service board.

10.12(2) The 911 program manager may grant a variance or waiver based upon the provisions of Iowa Code chapter 34A or other applicable state law.

10.12(3) Upon receipt of a request for a variance or waiver, the 911 program manager shall evaluate the request and schedule a review within 20 working days of receipt of the request. The review shall be informal, and the petitioner may present materials, documents and testimony in support of the petitioner's request. The 911 program manager shall determine if the request meets the criteria established and shall issue a decision within 20 working days. The 911 program manager shall notify the petitioner, in writing, of the acceptance or rejection of the petition. If the petition is rejected, such notice shall include the reasons for denial.

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