

**761—540.3(321N) General information.**

**540.3(1) *Information and location.*** Applications, forms, and information regarding transportation network company permits are available by mail from the Motor Vehicle Division, Iowa Department of Transportation, P.O. Box 9278, Des Moines, Iowa 50306-9278; in person at 6310 SE Convenience Blvd., Ankeny, Iowa; by telephone at 515.237.3156; by email at [central.vehicle@iowadot.us](mailto:central.vehicle@iowadot.us); or on the department's website at [www.iowadot.gov/mvd/paid-rideshare](http://www.iowadot.gov/mvd/paid-rideshare).

**540.3(2) *Complaints.*** Complaints against transportation network companies pertaining to the provisions of Iowa Code chapter 321N and this chapter that are within the regulation and jurisdiction of the department may be submitted in writing to the motor vehicle division via the methods listed in subrule 540.3(1).

[ARC 8788C, IAB 1/8/25, effective 2/12/25]