

**751—9.7(8D) Evaluation criteria.** In considering the evidence regarding competitive service, the commission may consider any of the following:

**9.7(1)** The type of third-party service being offered to the petitioner versus the type of service the commission can offer.

**9.7(2)** The direct costs of service being offered to the petitioner versus the direct cost of the service offered by the commission, including but not limited to the following:

- a.* The unit cost of individual services;
- b.* The cost for bundled services;
- c.* The costs of leased lines to access an individual service;
- d.* The cost of installation charges;
- e.* The cost of coordination fees;
- f.* The costs of equipment necessary to access a service;
- g.* The costs of setup fees;
- h.* Any other direct cost related to the service sought by the certified user and identified in the evidence presented to the commission.

**9.7(3)** The indirect costs of service being offered to the petitioner versus the indirect cost of service offered by the commission, including but not limited to the following:

- a.* Service availability;
- b.* Protection from fraudulent use of the service;
- c.* Availability of advanced billing services;
- d.* Response time to service outages;
- e.* Redundancy to ensure continuous service;
- f.* Disaster recovery plan;
- g.* Any other indirect cost related to the service sought by the certified user and identified in the evidence presented to the commission.

**9.7(4)** Any discounts the petitioner has been offered versus the discounts the commission can offer.

**9.7(5)** Any other enhanced value items included in the offer of service by a service provider selected by the petitioner versus the enhanced value items the commission can offer including but not limited to the entire range of services the commission offers to an authorized user.

**9.7(6)** Any other relevant information included in the evidence before the commission regarding the petition for waiver.