

**650—32.3(153) Mediation process.**

**32.3(1)** Subsequent to an investigation by the board, the board may recommend mediation to address a dispute between a licensee or registrant and a patient.

**32.3(2)** If mediation is recommended by the board, the board shall notify the licensee or registrant, the patient and a mediation center of the recommendation within 30 days.

**32.3(3)** Upon receipt of a mediation request from the board, the mediation center shall provide the parties with a written statement setting forth the center's established procedures and the cost, if any, prior to each mediation session.

**32.3(4)** If mediation is agreed upon by the parties involved, the mediation center shall schedule a mediation at a time and place convenient and neutral to the parties and the mediator.