

641—76.11(135) Contract agency performance. Contract agencies are required to provide services in accordance with these rules.

76.11(1) Performance measures. Contract agencies must report on activities and progress toward meeting NPM, SPM, and other performance measures identified by the department.

76.11(2) Contract agency review. The department shall review contract agency operations through the use of reports and documents submitted, state-generated data reports, chart audits, on-site and clinic visits for direct care services as applicable for evaluation and technical assistance.

76.11(3) Exception. Rescinded IAB 10/3/12, effective 11/7/12.

[ARC 0364C, IAB 10/3/12, effective 11/7/12]