

**441—65.22(234) Verification.****65.22(1) Required verification.**

*a. Income.* Households shall be required to verify income at time of application, recertification and when income is reported or when income changes with the following exceptions:

- (1) Households are not required to verify the public assistance grant.
- (2) Households are not required to verify unemployment insurance benefits when the information is available to the department from the department of employment services.
- (3) Households are only required to verify interest income at the time of application and recertification.
- (4) If the reported income does not meet federal requirements for acting on changes during the certification period, verification will not be required until the next certification.

*b. Dependent care costs.* Households shall be required to verify dependent care costs at the time of application and recertification.

*c. Medical expenses.* Households shall be required to verify medical expenses at the time of application and whenever a change is reported. For recertification:

- (1) A household that chose to claim actual expenses must verify medical expenses.
- (2) A household that chose the standard medical expense deduction shall be required to declare only if the excess expense still exists.

*d. Shelter costs.* Households shall be required to verify shelter costs at the time of application, recertification, or when an address change is reported.

*e. Utilities.* Households shall be required to verify utility costs at the time of application, recertification, or when an address change is reported.

*f. Telephone expense.* Households shall be required to verify telephone costs at the time of application and recertification.

*g. Child support payment deduction.* Households shall be required to verify legally obligated child support and child medical support payments made to a person outside of the SNAP household only at certification and recertification and whenever the household reports a change.

**65.22(2) Failure to verify.** When the household does not verify an expense as required, no deduction for that expense will be allowed.

**65.22(3) Special verification procedures.** Persons whose applications meet the initial criteria for error-prone cases may be subject to special verification procedures, including a face-to-face interview and additional documentation requirements in accordance with department of inspections and appeals' rules in 481—Chapter 72.

Failure to cooperate with the investigations division of the department of inspections and appeals in establishing eligibility factors will not result in denial or cancellation of the household's SNAP benefits. The investigations division will gather as much information as possible without the client's cooperation. If further information is needed based on those findings, a request for information must be sent to the household.

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