

**441—24.2(225C) Standards for policy and procedures.**

**24.2(1)** *Performance benchmark.* The organization has written policy direction for the organization and each service being accredited.

**24.2(2)** *Performance indicators.*

*a.* The organization has a policies and procedures manual with policy guidelines and administrative procedures for all organizational activities and services specific to its organization that addresses the standards in effect at the time of review.

*b.* The policies and procedures cover each benchmark and indicator in this chapter.

*c.* The policies and procedures manual is made available to all staff.