

191—39.44(514G) Notice of benefit trigger determination and content. The notice required by Iowa Code section 514G.109 shall contain the following information:

1. The reason that the insurer determined that the policy benefit trigger has not been met by the insured.
2. A description of the internal appeal mechanism provided under the long-term care policy.
3. A description of how the insured, after exhausting the insurer's internal appeal process, has the right to have the benefit trigger determination reviewed under the independent review process required by Iowa Code section 514G.110.

[ARC 5598C, IAB 5/5/21, effective 6/9/21]