

**481—67.12(17A,231B,231C,231D,85GA,HF2365) Exit interview, final report, plan of correction.**

**67.12(1)** *Exit interview.* The department will provide an exit interview pursuant to Iowa Code sections 231B.8 and 231C.8.

**67.12(2)** *Final report.* The department will issue the final report pursuant to Iowa Code sections 231B.8(2) and 231C.8(2).

**67.12(3)** *Plan of correction.* Within ten working days following receipt of the final report, the program shall submit a plan of correction to the department, which shall include:

- a. Elements detailing how the program will correct each regulatory insufficiency, including at the system level;
- b. The date by which the regulatory insufficiency will be corrected not to exceed 30 days from receipt of the final report without approval of the department;
- c. What measures will be taken to ensure the problem does not recur;
- d. How the program plans to monitor performance to ensure compliance; and
- e. Any other required information.

The department will review the plan of correction and may request additional information or suggest revisions to the plan.

**67.12(4)** *Monitoring revisit.* The department may conduct a monitoring revisit to ensure that the plan of correction has been implemented and the regulatory insufficiency has been corrected.

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