IAC Ch 21, p.1

17—21.3 (231) **Definitions.** Words and phrases used in this chapter are as defined in 17 IAC 1 unless the context indicates otherwise. The following definition also applies to this chapter:

"Case management program for frail elders" or "CMPFE" means case management activities that assist an elder in gaining access to needed medical, social, and other appropriate services. Case management services are provided at the direction of the elder and include:

- 1. A comprehensive assessment of the individual's needs;
- 2. Development and implementation of a service plan to meet those needs;
- 3. Coordination and monitoring of service delivery;
- 4. Evaluation of outcomes;
- 5. Periodic reassessment and revision of the service plan as needed; and
- 6. Ongoing advocacy on behalf of the elder.

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