

441—172.13 (234) Service components.

172.13(1) *Strategies and interventions.* Safety plan services shall provide a flexible array of strategies and interventions to:

- a. Monitor, evaluate, and intervene to ensure the child's safety; and
- b. Evaluate and supplement the protective capacities of the child's caregivers.

172.13(2) *Service activities.* The activities to be provided by safety plan services shall be as described in the scope of services section of the request for proposals and in the contract. At a minimum, a contractor for safety plan services shall do all of the following:

- a. Be available 24 hours a day, seven days per week.
- b. Respond to the agency worker within one hour after the contractor receives a referral call.
- c. Initiate face-to-face contact with the alleged child victim or child subject and the child's parents within 24 hours of the referral call from the agency worker.
- d. Make daily face-to-face contact with the alleged child victim or child subject and the child's parents as identified in the safety plan form and the safety plan services referral face sheet. The frequency of contact with siblings and others involved in the case shall be as identified on the safety plan service referral face sheet.
- e. Provide an electronic communication to update the agency worker by the end of the next calendar day after each contact with a person included in service provision.
- f. Attend all family team meetings held on behalf of the family during the service delivery period.
- g. Respond within two hours to any family crisis during the service delivery period.
 - (1) The response may be made either face to face or by telephone, depending on the situation.
 - (2) Immediately following the response, the contractor shall report the crisis and the response to the agency worker or the worker's supervisor via telephone or electronic communication.
- h. Attend court hearings about the child upon request of the court or the agency worker.

172.13(3) *Additional services available.* Based on child and family needs and subject to approval by the agency worker, a child and family who are receiving safety plan services may also receive the following services, which shall be purchased and funded separately, in addition to the activities listed in subrule 172.13(2):

- a. Drug testing as provided in subrule 172.30(1).
- b. Family team meeting facilitation as provided in subrule 172.30(2).
- c. Legal services for permanency as provided in subrule 172.30(3).
- d. Payment of foster family care maintenance costs under rule 441—156.6(234) if the child is placed in foster family care.
- e. Shelter care payment as provided in rule 441—156.11(234) if the child is placed in shelter care.