

OMBUDSMAN[141]

[Prior to 3/30/94, see Citizens' Aide[210]]

[Rules published 3/30/94 exempt from Iowa Code chapter 17A pursuant to Iowa Code section 2C.9(5). These rules were also published in the 3/30/94 IAB as authorized by the ARRC pursuant to Iowa Code section 17A.6(1) "c."]
 [Prior to 10/26/16, see Citizens' Aide/Ombudsman[141]; renamed Ombudsman by 2013 Iowa Acts, House File 185, section 3.]

CHAPTER 1 ORGANIZATION

- | | |
|---------|---------------------------------|
| 1.1(2C) | Authority and function |
| 1.2(2C) | Location and access |
| 1.3(2C) | Composition and duties of staff |

CHAPTER 2 PROCEDURES

- | | |
|-------------|--|
| 2.1(2C) | Definitions |
| 2.2(2C) | Complaints |
| 2.3(2C) | Institutional communications |
| 2.4(2C,70A) | Whistleblower reprisal complaints |
| 2.5(2C) | Preliminary review and inquiry |
| 2.6(2C) | Criteria for investigation |
| 2.7(2C) | Decision not to investigate |
| 2.8(2C) | Decision to investigate |
| 2.9(2C) | Investigations |
| 2.10(2C) | Subpoenas |
| 2.11(2C) | The taking of testimony |
| 2.12(2C) | Disposition after investigation |
| 2.13(2C) | Investigative reports |
| 2.14(2C) | Annual reports |
| 2.15(2C) | Referral for disciplinary or criminal action |
| 2.16(2C) | Privileges and immunities |
| 2.17(2C) | Penalties for obstruction |

CHAPTER 3 INFORMATION PRACTICES

- | | |
|-------------|---|
| 3.1(2C,22) | Definitions |
| 3.2(2C,22) | Statement of policy |
| 3.3(2C,22) | Requests for access to records |
| 3.4(2C,22) | Access to confidential records |
| 3.5(2C,22) | Requests to treat record as confidential |
| 3.6(2C,22) | Additions, dissents or objections to records |
| 3.7(2C,22) | Notice to suppliers of information |
| 3.8(2C,22) | Release to subject |
| 3.9(2C,22) | Consensual disclosure of confidential records |
| 3.10(2C,22) | Disclosure without consent of subject |
| 3.11(2C,22) | Availability of records |
| 3.12(2C,22) | Personally identifiable information |
| 3.13(2C,22) | Other groups of records |
| 3.14(2C,22) | Data processing systems |
| 3.15(2C,22) | Applicability |

CHAPTER 4 RULE MAKING

- | | |
|---------|-----------------------------------|
| 4.1(2C) | Applicability |
| 4.2(2C) | Adoption of rule |
| 4.3(2C) | Contents, style, and form of rule |