MANAGEMENT DEPARTMENT [541]

[Created by 1986 Iowa Acts, chapter 1245, section 103]

Divisions under this "umbrella" include: Appeal Board, State[543], City Finance Committee[545], and County Finance Committee[547].

#### CHAPTER 1 ORGANIZATION AND OPERATION 1.1(8) Purpose 1.2(8) Scope of the rules Waiver 1.3(8) 1.4(8) Duties of the department 1.5(8) **Definitions** Central office and communications 1.6(8)CHAPTERS 2 to 4 Reserved **CHAPTER 5** PETITIONS FOR RULEMAKING 5.1(17A) Petition for rulemaking 5.3(17A) Inquiries **CHAPTER 6 DECLARATORY ORDERS** 6.1(17A) Petition for declaratory order Notice of petition 6.2(17A) 6.3(17A) Intervention 6.4(17A) **Briefs** 6.5(17A) **Inquiries** Service and filing of petitions and other papers 6.6(17A) 6.7(17A) Consideration Action on petition 6.8(17A) 6.9(17A) Refusal to issue order 6.12(17A) Effect of a declaratory order CHAPTER 7 AGENCY PROCEDURE FOR RULEMAKING 7.5(17A) Public participation Regulatory analysis 7.6(17A) 7.10(17A) Exemptions from public rulemaking procedures Concise statement of reasons 7.11(17A) **CHAPTER 8** PUBLIC RECORDS AND FAIR INFORMATION PRACTICES **Definitions** 8.1(17A,22) 8.2(17A,22) Public record retention and access 8.3(17A,22) Requests for access to records 8.9(17A,22) Disclosures without the consent of the subject 8.10(17A,22) Routine use Consensual disclosure of confidential records 8.11(17A,22) 8.12(17A,22) Release to subject Availability of records 8.13(17A,22)

8.14

Reserved

8.15(17A,22) 8.16(17A,22)	Other records Applicability
	CHAPTERS 9 and 10 Reserved
	CHAPTER 11
	GRANTS ENTERPRISE MANAGEMENT SYSTEM
11.1(8)	Purpose
11.2(8)	Definitions
11.3(8)	GEMS coordinator
11.4(8)	Grants network
11.5(8)	GEMS competitive grants review system
	CHAPTER 12
	DAS CUSTOMER COUNCIL
12.1(8)	Definitions
12.2(8)	Purpose
12.3(8)	Utility determination
12.4(8)	DAS customer council established
12.5(8)	DAS customer council membership
12.6(8)	Organization of DAS customer council
12.7(8)	Powers and duties of DAS customer council
12.8(8)	Customer input
12.9(8)	Annual service listing
	CHAPTER 13
	SUSPENSION AND REINSTATEMENT OF STATE FUNDS
13.1(27A)	Definitions
13.2(27A)	Denial of state funds
13.3(27A)	Reinstatement of eligibility to receive state funds
,	

#### CHAPTER 1 ORGANIZATION AND OPERATION

- **541—1.1(8) Purpose.** This chapter describes the organization and operation of the department of management (department), including the coordination of policy planning, management of interagency programs, economic reports and program development. [ARC 7494C, IAB 1/10/24, effective 2/14/24]
- **541—1.2(8)** Scope of the rules. The rules for the department are promulgated under Iowa Code chapter 8 and apply to all matters before the department. No rule, in any way, relieves a person affected by or subject to these rules, or any person affected by or subject to the rules promulgated by the various divisions of the department, from any duty under the laws of this state.

  [ARC 7494C, IAB 1/10/24, effective 2/14/24]
- **541—1.3(8)** Waiver. The purpose of these rules is to facilitate the business before the department and to promote a just resolution of controversies. Consistent with this purpose, the application of any of these rules, unless otherwise provided for by law, may be waived by the department to prevent undue hardship to a party, to a departmental proceeding, or to a person transacting business with the department. The reasons for granting a waiver of an administrative rule stated in writing will be a part of the record of the proceeding or a part of the departmental file in other matters.

  [ARC 7494C, IAB 1/10/24, effective 2/14/24]
- **541—1.4(8) Duties of the department.** The department plans, develops, and recommends policy decisions for management of state government; administers local budget laws (cities, counties, and schools); oversees and ensures compliance with affirmative action; implements policies through coordination and budget processes; and monitors and evaluates the consistent, efficient, and effective operation of state government. The department consists of budgeting, planning, and early childhood operations and the following agencies or boards: state appeal board, city finance committee, county finance committee, and early childhood Iowa state board.

  [ARC 7494C, IAB 1/10/24, effective 2/14/24]

#### 541—1.5(8) Definitions.

"City budget" means the budget adopted by city officials that incorporates specified requirements as stated in Iowa Code section 384.16.

"Contract compliance director" means the individual designated to oversee and impose sanctions in connection with state programs emphasizing equal opportunity through affirmative action, contract compliance, policies, and procurement set-aside requirements.

"County budget" means the budget adopted by the board of supervisors pursuant to Iowa Code chapter 331.

"Department" means the department of management.

- "Director" means the director of the department of management as appointed by the governor and subject to senate confirmation.
- **1.5(1)** State appeal board—fees. The state appeal board considers the protests of local government budgets, as well as all general and tort claims against the state, as interpreted by the three members: treasurer of state, auditor of state and director of the department of management. Department of management staff implement proper procedures as directed by the state appeal board as assigned by Iowa Code chapter 24. The processing fee for filing a general claim with the state appeal board is \$5, which is billed and paid quarterly by the state agency that incurred the liability of the claim. This fee is not reimbursable from the vendor to the state agency.
- **1.5(2)** City finance committee. The city finance committee promulgates rules relating to city budget amendments, establishes guidelines for the capital improvement program, reviews and comments on city budgets and conducts studies of municipal revenues and expenditures as specified in Iowa Code section 384.13.

**1.5(3)** *County finance committee.* The county finance committee establishes guidelines for program budgeting and accounting, reviews and comments on county budgets, and conducts studies of county revenues and expenditures. In addition, the committee performs other duties as assigned by law pursuant to Iowa Code section 333A.4.

[ARC 7494C, IAB 1/10/24, effective 2/14/24]

**541—1.6(8)** Central office and communications. Correspondence and communications with the department, state board of appeals, county finance committee, or city finance committee are to be addressed or directed to the department's office located at Department of Management, State Capitol Room 13, 1007 East Grand Avenue, Des Moines, Iowa 50319-0015; telephone 515.281.3322. [ARC 7494C, IAB 1/10/24, effective 2/14/24]

These rules are intended to implement Iowa Code sections 8.6 and 25.1.

[Filed 10/1/87, Notice 5/20/87—published 10/21/87, effective 11/25/87]

[Filed 9/27/88, Notice 5/4/88—published 10/19/88, effective 11/23/88]

[Filed emergency 8/9/93—published 9/1/93, effective 8/9/93]

[Filed emergency 10/8/93—published 10/27/93, effective 10/8/93]

[Filed 1/3/05, Notice 11/24/04—published 2/2/05, effective 3/9/05]

[Filed ARC 1371C (Notice ARC 1124C, IAB 10/16/13), IAB 3/19/14, effective 4/23/14]

[Filed ARC 7494C (Notice ARC 7113C, IAB 11/15/23), IAB 1/10/24, effective 2/14/24]

CHAPTERS 2 and 3
Reserved

CHAPTER 4
CONTRACT COMPLIANCE
Rescinded **ARC 2500C**, IAB 4/27/16, effective 6/1/16

## CHAPTER 5 PETITIONS FOR RULEMAKING

The department of management hereby adopts, with the following exceptions and amendments, the Uniform Rules on Agency Procedure relating to petitions for rulemaking, which are published on the Iowa general assembly's website at <a href="https://www.legis.iowa.gov/DOCS/Rules/Current/UniformRules.pdf">www.legis.iowa.gov/DOCS/Rules/Current/UniformRules.pdf</a>. [ARC 7495C, IAB 1/10/24, effective 2/14/24]

**541—5.1(17A) Petition for rulemaking.** In lieu of "(designate office)", insert "State Capitol Room 13, 1007 East Grand Avenue, Des Moines, Iowa 50319-0015". In lieu of "(AGENCY NAME)", the heading on the petition form should read:

#### BEFORE THE DEPARTMENT OF MANAGEMENT

[ARC 7495C, IAB 1/10/24, effective 2/14/24]

**541—5.3(17A) Inquiries.** In lieu of "(designate official by full title and address)", insert "Director, Department of Management, State Capitol Room 13, 1007 East Grand Avenue, Des Moines, Iowa 50319-0015".

[ARC 7495C, IAB 1/10/24, effective 2/14/24]

These rules are intended to implement Iowa Code section 8.6 and chapter 17A.

[Filed 10/1/87, Notice 5/20/87—published 10/21/87, effective 11/25/87]

[Filed ARC 1371C (Notice ARC 1124C, IAB 10/16/13), IAB 3/19/14, effective 4/23/14]

[Filed ARC 7495C (Notice ARC 7114C, IAB 11/15/23), IAB 1/10/24, effective 2/14/24]

## CHAPTER 6 DECLARATORY ORDERS

The department of management hereby adopts, with the following exceptions and amendments, the Uniform Rules on Agency Procedure relating to declaratory orders, which are published on the Iowa general assembly's website at <a href="https://www.legis.iowa.gov/DOCS/Rules/Current/UniformRules.pdf">www.legis.iowa.gov/DOCS/Rules/Current/UniformRules.pdf</a>. [ARC 7496C, IAB 1/10/24, effective 2/14/24]

**541—6.1(17A) Petition for declaratory order.** In lieu of "(designate agency)", insert "department". In lieu of "(designate office)", insert "the Director's Office, Department of Management, State Capitol Room 13, 1007 East Grand Avenue, Des Moines, Iowa 50319-0015". In lieu of "(AGENCY NAME)", the heading on the petition form should read:

#### BEFORE THE DEPARTMENT OF MANAGEMENT

[ARC 7496C, IAB 1/10/24, effective 2/14/24]

541—6.2(17A) Notice of petition. In lieu of "\_\_\_\_ days (15 or less)", insert "15 days". In lieu of "(designate agency)", insert "the department".

[ARC 7496C, IAB 1/10/24, effective 2/14/24]

#### 541—6.3(17A) Intervention.

- **6.3(1)** In lieu of "within \_\_\_\_ days", insert "within 15 days". Strike "(after time for notice under X.2(17A)". In lieu of "X.8(17A))", insert "6.8(17A)".
  - **6.3(2)** In lieu of "(designate agency)", insert "the department".
- **6.3(3)** In lieu of "(designate office)", insert "the Director's Office, Department of Management, State Capitol Room 13, 1007 East Grand Avenue, Des Moines, Iowa 50319-0015". In lieu of "(designate agency)", insert "department". In lieu of "(AGENCY NAME)", the heading on the petition form should read:

#### BEFORE THE DEPARTMENT OF MANAGEMENT

[ARC 7496C, IAB 1/10/24, effective 2/14/24]

**541—6.4(17A)** Briefs. In lieu of "(designate agency)", insert "department". [ARC 7496C, IAB 1/10/24, effective 2/14/24]

**541—6.5(17A) Inquiries.** In lieu of "(designate official by full title and address)", insert "the Director, Department of Management, State Capitol Room 13, 1007 East Grand Avenue, Des Moines, Iowa 50319-0015".

[ARC 7496C, IAB 1/10/24, effective 2/14/24]

#### 541—6.6(17A) Service and filing of petitions and other papers.

- **6.6(2)** In lieu of "(specify office and address)", insert "the Director's Office, Department of Management, State Capitol Room 13, 1007 East Grand Avenue, Des Moines, Iowa 50319-0015". In lieu of "(agency name)", insert "department".
- **6.6(3)** In lieu of "(uniform rule on contested cases X.12(17A))", insert "rule 481—10.12(17A)". [ARC 7496C, IAB 1/10/24, effective 2/14/24]
- **541—6.7(17A)** Consideration. In lieu of "(designate agency)", insert "department". [ARC 7496C, IAB 1/10/24, effective 2/14/24]

#### **541—6.8(17A)** Action on petition.

- **6.8(1)** In lieu of "(designate agency head)", insert "director".
- **6.8(2)** In lieu of "(contested case uniform rule X.2(17A))", insert "rule 481—10.1(10A)". [ARC 7496C, IAB 1/10/24, effective 2/14/24]

#### 541—6.9(17A) Refusal to issue order.

**6.9(1)** In lieu of "(designate agency)", insert "department". [ARC 7496C, IAB 1/10/24, effective 2/14/24]

**541—6.12(17A)** Effect of a declaratory order. In lieu of "(designate agency)", insert "department". [ARC 7496C, IAB 1/10/24, effective 2/14/24]

These rules are intended to implement Iowa Code section 17A.9.

[Filed 10/1/87, Notice 5/20/87—published 10/21/87, effective 11/25/87] [Filed 4/30/99, Notice 3/24/99—published 5/19/99, effective 7/1/99]

[Filed ARC 1371C (Notice ARC 1124C, IAB 10/16/13), IAB 3/19/14, effective 4/23/14] [Filed ARC 7496C (Notice ARC 7115C, IAB 11/15/23), IAB 1/10/24, effective 2/14/24]

## CHAPTER 7 AGENCY PROCEDURE FOR RULEMAKING

The department of management hereby adopts, with the following exceptions and amendments, the Uniform Rules on Agency Procedure relating to agency procedure for rulemaking, which are published on the Iowa general assembly's website at <a href="https://www.legis.iowa.gov/DOCS/Rules/Current/UniformRules.pdf">www.legis.iowa.gov/DOCS/Rules/Current/UniformRules.pdf</a>. [ARC 7497C, IAB 1/10/24, effective 2/14/24]

#### 541—7.5(17A) Public participation.

- **7.5(1)** Written comments. In lieu of the words "(identify office and address)", insert "Department of Management, State Capitol Room 13, 1007 East Grand Avenue, Des Moines, Iowa 50319-0015".
- **7.5(5)** *Accessibility.* In lieu of the words "(designate office and telephone number)", insert "the department of management at 515.281.3322". [ARC 7497C, IAB 1/10/24, effective 2/14/24]

#### 541—7.6(17A) Regulatory analysis.

**7.6(2)** *Mailing list.* In lieu of the words "(designate office)", insert "Department of Management, State Capitol Room 13, 1007 East Grand Avenue, Des Moines, Iowa 50319-0015". [ARC 7497C, IAB 1/10/24, effective 2/14/24]

#### 541—7.10(17A) Exemptions from public rulemaking procedures.

- **7.10(1)** Omission of notice and comment. The department may adopt a rule without publishing advance Notice of Intended Action in the Iowa Administrative Bulletin and without providing for written or oral public submissions prior to its adoption pursuant to Iowa Code section 17A.4(3) "a" when the statute so provides or with the approval of the administrative rules review committee.
- **7.10(2)** Public proceedings on rules adopted without them. The department may, at any time, commence a standard rulemaking proceeding for the adoption of a rule that is identical or similar to a rule it adopts in reliance upon subrule 7.10(1). After a standard rulemaking proceeding commenced pursuant to this subrule, the department may either readopt the rule it adopted without benefit of all usual procedures on the basis of subrule 7.10(1), or may take any other lawful action, including the amendment or repeal of the rule in question, with whatever further proceedings are appropriate. [ARC 7497C, IAB 1/10/24, effective 2/14/24]

#### 541—7.11(17A) Concise statement of reasons.

**7.11(1)** *General.* In lieu of the words "(specify office and address)", insert "Department of Management, State Capitol Room 13, 1007 East Grand Avenue, Des Moines, Iowa 50319-0015". [ARC 7497C, IAB 1/10/24, effective 2/14/24]

These rules are intended to implement Iowa Code chapter 17A and section 25B.6. [Filed 10/1/87, Notice 5/20/87—published 10/21/87, effective 11/25/87] [Filed 4/30/99, Notice 3/24/99—published 5/19/99, effective 7/1/99] [Filed ARC 1371C (Notice ARC 1124C, IAB 10/16/13), IAB 3/19/14, effective 4/23/14] [Filed ARC 7497C (Notice ARC 7116C, IAB 11/15/23), IAB 1/10/24, effective 2/14/24]

## CHAPTER 8 PUBLIC RECORDS AND FAIR INFORMATION PRACTICES

The department of management hereby adopts, with the following exceptions and amendments, the Uniform Rules on Agency Procedure relating to public records and fair information practices, which are published on the Iowa general assembly's website at <a href="https://www.legis.iowa.gov/DOCS/Rules/Current/UniformRules.pdf">www.legis.iowa.gov/DOCS/Rules/Current/UniformRules.pdf</a>. [ARC 7498C, IAB 1/10/24, effective 2/14/24]

#### **541—8.1(17A,22) Definitions.** As used in this chapter:

"Agency." In lieu of "(official or body issuing these rules)", insert "department of management".

"Nonincidental retrieval or supervisory service" means services provided to persons requesting access to public documents by the department's staff (or staff from the department of administrative services), and where such retrieval or supervisory services exceed 20 hours of total staff time.

"Nonproprietary records" means those records that are in the possession of the department but that are generated for the purposes of other units of government.

"Public record" means a record as defined in Iowa Code section 22.1. A public record includes both confidential and open records.

[ARC 7498C, IAB 1/10/24, effective 2/14/24]

#### 541—8.2(17A,22) Public record retention and access.

**8.2(1)** Record policy. The department of management is committed to ensuring that the workings of the department are open to public inspection. To that end, a public record in the custody of the department will be maintained and archived through a standard record retention policy, with public access to be given in full compliance with applicable provisions of law.

The record retention program will provide economy and efficiency in the creation, organization, administrative use, maintenance, security, availability, and disposition of public records to ensure that a needless record will not be created or retained, and a valuable record will be preserved, as provided under Iowa law. The department will preserve the integrity of public records, and reply to all open records requests in a timely, responsive, and efficient manner in full compliance with applicable provisions of law.

**8.2(2)** Record retention requirements. Every record made or received under the authority of, or coming into the custody, control, or possession of, department of management personnel, in connection with the transaction of official business of state government, and that has sufficient legal, fiscal, administrative, or historical value will be retained in accordance with Iowa law. The director of the department of management will designate a records retention officer to oversee the department's record retention program and to serve as the primary point of contact with the state archives.

The department will follow the records retention protocol that is established by the Iowa records retention commission. The department of management records retention officer will select retention mechanisms that are designed to implement the commission protocol and arrange for training for the department's personnel on each selected mechanism.

**8.2(3)** Confidential records. Confidential records may be withheld, and confidential information within an otherwise open record may be redacted, prior to a record's release for public examination and copying. If a confidential record is withheld from examination and copying, or confidential information within an otherwise open record is redacted, the department of management will identify the document(s) and cite the applicable provision of law that supports the decision to withhold the confidential information from public examination.

[ARC 7498C, IAB 1/10/24, effective 2/14/24]

#### 541—8.3(17A,22) Requests for access to records.

**8.3(1)** Open records. Open records will be available to the public during customary office hours, which are 8 a.m. to 4:30 p.m., Monday through Friday (except holidays). Immediate access to records

may be affected by a good-faith effort to verify the scope of the records requested and to determine whether any of the records or information contained therein is confidential in nature.

In the event circumstances prolong a timely response, the department will notify the requester at once and attempt an alternate arrangement to provide the response in a manner satisfactory to the requester. For nonproprietary records, the department is only a repository and is not the "lawful custodian" of the records under the meaning of Iowa Code chapter 22. Nonproprietary records will be provided only to the unit of state government that is the lawful custodian of such records under Iowa Code chapter 22.

- **8.3(2)** Requesting records. Requests for access to a public record may be made by mail, electronically, by telephone or in person. A request for access to a public record should be made to the director, who will be responsible for implementing the requirements of public records laws inside the department.
- a. A person who submits a request for public records will provide the person's name, address, and telephone number in order to facilitate effective communication with the department regarding the request.
- *b.* Mail requests will be addressed to: Director, Department of Management, State Capitol Room 13, 1007 East Grand Avenue, Des Moines, Iowa 50319-0015.
- c. Electronic requests will include the term "Public Records Request" in the subject field and should be sent to the director's email address as found on the department's website at dom.iowa.gov.
  - d. Telephone requests should be made to 515.281.3322.
- e. A person who submits a request orally will receive a verification letter or electronic communication, whichever is preferred by the requester, from the department verifying the specific scope of the search requested. The verification letter or electronic communication will be transmitted before the request for documents is processed.

In the event that a request cannot be fulfilled within a reasonable time, the requester will be so notified and an estimated completion date will be provided.

- **8.3(3)** Record identification. Requests for access to a public record will identify the particular public record to which access is requested by name or description in order to identify efficiently the desired record.
  - a. The requester's description should specify:
  - (1) The particular type of record sought.
  - (2) The particular time period to be searched by start and end date.
  - (3) The author or recipient, or both, of the record requested, to the extent possible.
- (4) To the extent possible, the particular records medium to be searched (e.g., letters, memoranda, reports, recordings).
  - (5) Any other pertinent information that will assist the department in locating the record requested.
- b. The requester will specify if the request applies to a record stored in an electronic form and shall list the search terms to be used.
- **8.3(4)** Record search. Department of management personnel should direct public records requests to the director for docketing and processing. Before a search is conducted, the director may contact the requester if there are questions concerning the scope of the record request. The department of management will employ a staff member who is proficient in conducting electronic records searches within the department. This individual will be responsible for conducting all searches for electronic records that are accessible inside the department of management.
- a. Upon receipt of a request for access to a public record, the department will promptly take all reasonable steps to preserve a public record while the request is pending.
- b. Every public record that is gathered pursuant to a records request will be examined to determine whether the record is confidential and for completeness in response to the request.
- c. Every record that is presented to the public for review will be attached to a transmittal letter that specifies the manner in which the records search was performed.
- d. Questions by the public regarding the scope of a records search or requests for an expanded search should be submitted to the director in writing.

- **8.3(5)** Fees. A fee for time spent retrieving an open record or supervising the public examination of an open record, or both, may be charged to the requester of the record in an amount equal to the actual cost of time spent providing nonincidental retrieval or supervisory services, or both, as provided under applicable law. Whenever possible, an estimate of fees will be provided to the requester before a search is initiated.
- a. The actual cost for nonincidental retrieval or supervisory services, or both, may vary according to the nature of the search that is specified by the requester. However, the fees for nonincidental retrieval or supervisory services, or both, performed by department of management staff pursuant to a request for records that are accessible inside the department of management will ordinarily be set at \$15 per hour. The fees for department of management records that are accessible only with the assistance of department of administrative services or state archives personnel will be based on the fee structure that is established by those agencies. Requesters are generally billed for fees after their request has been processed. However, if total fees are expected to exceed \$250, the department of management may need payment in advance of processing.
- b. Photocopies of open records located in the department office will be provided at no charge for the first 25 pages, and 20 cents per page for each additional page. [ARC 7498C, IAB 1/10/24, effective 2/14/24]

#### 541—8.9(17A,22) Disclosures without the consent of the subject.

- **8.9(1)** Open records are routinely disclosed without the consent of the subject.
- **8.9(2)** To the extent allowed by law, disclosure of confidential records may occur without the consent of the subject. Following are instances where disclosure, if lawful, will generally occur without notice to the subject:
- a. For a routine use as defined in rule 541—8.10(17A,22) or in any notice for a particular record system.
- b. To a recipient who has provided the agency with advance written assurance that the record will be used solely as a statistical research or reporting record, provided that the record is transferred in a form that does not identify the subject.
- c. To another government agency or to an instrumentality of any governmental jurisdiction within or under the control of the United States for a civil or criminal law enforcement activity if the activity is authorized by law, and if an authorized representative of such government agency or instrumentality has submitted a written request to the agency specifying the record desired and the law enforcement activity for which the record is sought.
- d. To an individual pursuant to a showing of compelling circumstances affecting the health or safety of any individual if a notice of the disclosure is transmitted to the last-known address of the subject.
  - e. To the legislative services agency under Iowa Code section 2A.3.
  - f. Disclosures in the course of employee disciplinary proceedings.
- g. In response to a court order or subpoena. [ARC 7498C, IAB 1/10/24, effective 2/14/24]

#### 541—8.10(17A,22) Routine use.

- **8.10(1)** "Routine use" means the disclosure of a record without the consent of the subject or subjects, for a purpose that is compatible with the purpose for which the record was collected. It includes disclosures obligated to be made by statute other than the public records law, Iowa Code chapter 22.
- **8.10(2)** To the extent allowed by law, the following uses are considered routine uses of all agency records:
- a. Disclosure to those officers, employees, and agents of the agency who have a need for the record in the performance of their duties. The custodian of the record may, upon request of any officer or employee, or on the custodian's own initiative, determine what constitutes legitimate need to use confidential records.
- b. Disclosure of information indicating an apparent violation of the law to appropriate law enforcement authorities for investigation and possible criminal prosecution, civil court action, or regulatory order.

- c. Disclosure to the department of inspections and appeals for matters in which it is performing services or functions on behalf of the agency.
- d. Transfers of information within the agency, to other state agencies, or to local units of government as appropriate to administer the program for which the information is collected.
- e. Information released to staff of federal and state entities for audit purposes or for purposes of determining whether the agency is operating a program lawfully.
- f. Any disclosure specifically authorized by the statute under which the record was collected or maintained.

[ARC 7498C, IAB 1/10/24, effective 2/14/24]

#### 541—8.11(17A,22) Consensual disclosure of confidential records.

- **8.11(1)** Consent to disclosure by a subject individual. To the extent permitted by law, the subject may consent in writing to agency disclosure of confidential records as provided in rule 541—8.7(17A,22).
- **8.11(2)** Complaints to public officials. A letter from a subject of a confidential record to a public official who seeks the official's intervention on behalf of the subject in a matter that involves the agency may, to the extent permitted by law, be treated as an authorization to release sufficient information about the subject to the official to resolve the matter.

  [ARC 7498C, IAB 1/10/24, effective 2/14/24]

#### 541—8.12(17A,22) Release to subject.

- **8.12(1)** The agency need not release records to the subject in the following circumstances:
- a. The identity of a person providing information to the agency need not be disclosed directly or indirectly to the subject of the information when the information is authorized to be held confidential pursuant to Iowa Code section 22.7(18) or other provision of law.
- b. Records need not be disclosed to the subject when they are the work product of an attorney or are otherwise privileged.
- c. Peace officers' investigative reports may be withheld from the subject, except as mandated by the Iowa Code. (More information can be found in Iowa Code section 22.7(5).)
  - d. As otherwise authorized by law.
- **8.12(2)** Where a record has multiple subjects with interest in the confidentiality of the record, the agency may take reasonable steps to protect confidential information relating to another subject. [ARC 7498C, IAB 1/10/24, effective 2/14/24]

#### 541—8.13(17A,22) Availability of records.

- **8.13(1)** *Open records*. Agency records are open for public inspection and copying unless otherwise provided by rule or law.
- **8.13(2)** Confidential records. The department of management may withhold information reflecting departmental budget recommendations for the following fiscal year until the information is made public by the governor.
- **8.13(3)** *Authority to release confidential records.* The agency may have discretion to disclose some confidential records that are exempt from disclosure under Iowa Code section 22.7 or other law. [ARC 7498C, IAB 1/10/24, effective 2/14/24]

#### **541—8.14** Reserved.

541—8.15(17A,22) Other records. The agency maintains a variety of records that do not generally contain information pertaining to named individuals. The agency maintains the following records, not heretofore listed, which do not generally contain personally identifiable or confidential information: annual reports; press releases; budget information (following presentation by the governor); receipt statements; revenue information; newsletters; public meeting agendas and minutes; budget information relating to cities, counties or school districts; state revenue forecasts; policy information as recommended to the governor; progress review materials and targeted small business compliance reports.

[ARC 7498C, IAB 1/10/24, effective 2/14/24]

#### 541—8.16(17A,22) Applicability. This chapter does not:

- 1. Mandate the agency to index or retrieve records that contain information about individuals by that person's name or other personal identifier.
- 2. Make available to the general public records that would otherwise not be available under the public records law, Iowa Code chapter 22.
- 3. Govern the maintenance or disclosure of, notification of or access to, records in the possession of the agency that are governed by the rules of another agency.
- 4. Apply to grantees, including local governments or subdivisions thereof, administering state-funded programs, unless otherwise provided by law or agreement.
- 5. Make available records compiled by the agency in reasonable anticipation of court litigation or formal administrative proceedings. The availability of such records to the general public or to any subject individual or party to such litigation or proceedings will be governed by applicable legal and constitutional principles, statutes, rules of discovery, evidentiary privileges, and applicable rules of the agency.

[ARC 7498C, IAB 1/10/24, effective 2/14/24]

These rules are intended to implement Iowa Code section 22.11.

[Filed emergency 8/19/88 after Notice 6/15/88—published 9/7/88, effective 8/19/88] [Filed 1/3/05, Notice 11/24/04—published 2/2/05, effective 3/9/05]

[Filed ARC 1371C (Notice ARC 1124C, IAB 10/16/13), IAB 3/19/14, effective 4/23/14] [Filed ARC 7498C (Notice ARC 7117C, IAB 11/15/23), IAB 1/10/24, effective 2/14/24]

# CHAPTER 9 FISCAL OVERSIGHT OF THE EARLY CHILDHOOD IOWA INITIATIVE Transferred to 441—Chapter 122, IAC Supplement 6/14/23

CHAPTER 10
IOWA TARGETED SMALL BUSINESS INTERIM GUIDELINES
Rescinded ARC 1371C, IAB 3/19/14, effective 4/23/14

#### CHAPTER 11 GRANTS ENTERPRISE MANAGEMENT SYSTEM

**541—11.1(8) Purpose.** These rules are designed to establish a grants enterprise management system (GEMS) under Iowa Code sections 8.9 and 8.10. The primary goals of GEMS include:

- 1. Securing additional nonstate funding;
- 2. Fostering cooperation and coordination between state agencies;
- 3. Discouraging duplication of competitive grant application efforts;
- 4. Providing a mechanism for the timely exchange of information among state agencies on proposals potentially affecting the agencies; and
- 5. Providing policy makers, legislators and the citizens of Iowa with information on grant funds received and state agencies' competitive grant applications.

  [ARC 7499C, IAB 1/10/24, effective 2/14/24]

#### **541—11.2(8) Definitions.** As used in this chapter:

"Applicant agency" means the agency intending to apply for, or applying for, a competitive grant.

"Competitive grant application" means a grant application that is in competition with other applications for limited funds.

"Federal Executive Order 12372" means the federal executive order that provides for the establishment of a process for the coordination and review of proposed federal financial assistance. In the order, states are encouraged to develop their own processes, and federal agencies, to the extent permitted by law, utilize the state process.

"GEMS coordinator" means the person appointed by the director of the department of management to coordinate GEMS.

"I/3 grant tracking module" means Integrated Information for Iowa (I/3) and the portion of the I/3 cost accounting module designed to collect data on all nonstate funds received by state government agencies.

"Single point of contact" means the GEMS coordinator.

"State agency" means any department or agency of state government except the board of regents. [ARC 7499C, IAB 1/10/24, effective 2/14/24]

**541—11.3(8) GEMS coordinator.** The GEMS facilitator will coordinate all aspects of GEMS under Iowa Code sections 8.9 and 8.10. The GEMS coordinator will:

- 1. Identify and execute strategies to secure nonstate funds;
- 2. Ensure that all agencies utilize the Iowa grants database to track all competitive grant applications;
  - 3. Ensure that all agencies utilize the I/3 grant tracking module for all grants received;
  - 4. Operate as the state's single point of contact, pursuant to Federal Executive Order 12372;
  - 5. Establish a grants network, representing all state agencies, to operate in an advisory capacity;
- 6. Assign a state application identifier (SAI) number at each stage of the application process: notification of intent, application submitted, and final status;
  - 7. Review competitive grant applications of special significance, at the coordinator's discretion;
  - 8. Serve as liaison with the state single point of contact in contiguous states;
- 9. In cooperation with other state agencies, monitor and refine the GEMS competitive grants review procedures;
  - 10. Maintain a list of state agency grants coordinators;
- 11. Ensure, to the greatest degree practicable, that all GEMS competitive grants reviews are conducted in accordance with these rules;
  - 12. Provide training and policy guidance; and
- 13. Provide status and results reports to appropriate contacts on an as-needed basis. [ARC 7499C, IAB 1/10/24, effective 2/14/24]

- **541—11.4(8) Grants network.** The grants network includes representation from all state agencies. Agency representatives will serve as agency grants coordinators. All agency grants coordinators will work with the GEMS coordinator to implement Iowa Code section 8.10 and do the following:
  - 1. Communicate relevant information to the GEMS coordinator;
  - 2. Utilize the Iowa grants database to track all competitive grant applications;
  - 3. Utilize the I/3 grant tracking module for all grants received;
- 4. Inform the Iowa office for state-federal relations of initiatives for which the agency is seeking federal funds; and
- 5. Participate in issue-specific federal legislation work groups. [ARC 7499C, IAB 1/10/24, effective 2/14/24]
- **541—11.5(8) GEMS competitive grants review system.** The purpose of the GEMS competitive grants review system is to allow state government coordination and review of all competitive grant applications in order to avoid duplication and conflicts.
  - 11.5(1) Agency competitive grants review coordinator. Agency grants coordinators will:
- a. Serve as the agency's competitive grants review coordinator and as liaison between the agency and the GEMS coordinator for the GEMS competitive grants review process.
  - b. Assist in the evaluation of the GEMS competitive grants review process.
- 11.5(2) GEMS competitive grants review process. The following is a generalized summary of the GEMS competitive grants review process that will be followed by state agencies with respect to review of applications for competitive grants.
  - a. Step 1—intent to apply.
- (1) The applicant agency will complete the intent to apply section of the Iowa grants database when the applicant agency identifies a competitive grant opportunity.
  - (2) Upon submission of the intent to apply, a notification will be sent to all state agencies.
- (3) Any state agency, or the GEMS coordinator, may request a GEMS competitive grants review meeting to explore the project in greater detail, identify opportunities for collaboration and resolve possible conflicts.
- (4) The applicant agency and the GEMS office will receive the agency request for a GEMS competitive grants review meeting within two working days of submission of the intent to apply notification.
- (5) The GEMS review meeting will be held within 12 working days of submission of the intent to apply notification. The applicant agency will work with the GEMS office to schedule the meeting.
  - b. Step 2—application submitted.
- (1) Upon completion of the GEMS competitive grants review process, but prior to submission of the grant application, the applicant agency will enter the grant application information in the application section of the Iowa grants database.
- (2) When all necessary fields are completed, the Iowa grants database will automatically generate written confirmation of completion of the GEMS competitive grants review to the applicant agency.
- (3) The applicant agency will keep a file copy of the confirmation. The applicant agency will include the written confirmation with all federal competitive grant applications pursuant to Federal Executive Order 12372.
  - c. Step 3—status.
- (1) The applicant agency will enter the grant's status in the Iowa competitive grants database upon withdrawal of the application or notification of the receipt or denial of the grant.
- (2) The GEMS office and the legislative services agency will be notified of the final grant status. [ARC 7499C, IAB 1/10/24, effective 2/14/24]

These rules are intended to implement Iowa Code sections 8.9 and 8.10.

[Filed emergency 6/18/03—published 7/9/03, effective 7/1/03]

[Filed ARC 7499C (Notice ARC 7118C, IAB 11/15/23), IAB 1/10/24, effective 2/14/24]

#### CHAPTER 12 DAS CUSTOMER COUNCIL

#### 541—12.1(8) Definitions.

"DAS" means the department of administrative services created by Iowa Code chapter 8A.

"DAS customer council" means a group responsible for overseeing operations with regard to a service funded by fees paid by a governmental entity or subdivision receiving the service when the department and DAS have determined that DAS will be the sole provider of that service.

"Department" or "DOM" means the department of management created by Iowa Code chapter 8.

"Economies of scale" means mass purchasing of goods or services, which results in lower average costs.

"Leadership function" means a service provided by the department and funded by a general appropriation. Leadership functions typically relate to development of policy and standards and are appropriate when standardization is necessary and the ultimate customer is the taxpayer.

"Marketplace service" means a service that the department is authorized to provide but that governmental entities may provide on their own or obtain from another provider of the service.

"Quorum" means the presence of no less than a simple majority (50 percent plus 1) of the members eligible to vote.

"Utility service" means a service funded by fees paid by the governmental entity receiving the service and for which DAS is the sole provider of the service.

[ARC 7500C, IAB 1/10/24, effective 2/14/24]

- **541—12.2(8) Purpose.** The purpose of this chapter is the same as Iowa Code section 8.6(15) "c." [ARC 7500C, IAB 1/10/24, effective 2/14/24]
- **541—12.3(8)** Utility determination. Services for which the department has determined that DAS will be the sole provider are designated "utilities" in Iowa state government. Customers may choose the amount of service they purchase, but should buy from the single source. Utilities are those services for which a monopoly structure makes sense due to economies of scale. The process for determining whether DAS will be the sole provider of a service will include consideration of economic factors, input from the DAS customer council and input from upper levels of the executive branch.

  [ARC 7500C, IAB 1/10/24, effective 2/14/24]
- **541—12.4(8) DAS customer council established.** In order to ensure that DAS utilities provide effective, efficient, and high-quality services that benefit governmental entities and the citizens they serve, this chapter establishes a DAS customer council for services identified as utilities. [ARC 7500C, IAB 1/10/24, effective 2/14/24]
- **541—12.5(8) DAS customer council membership.** DAS customer council membership will consist of the chairperson and vice chairperson, the Governor's cabinet state agency directors, a judicial branch representative overseeing DAS services provided to the judicial branch, and two legislative branch representatives overseeing DAS services provided to the legislative branch.
- **12.5(1)** Executive branch agency representation. The DAS customer council will include directors from the governor's cabinet-level agencies and two noncabinet-level agencies.
- **12.5(2)** Legislative and judicial branch representation. If the service to be provided may also be provided to the judicial branch and legislative branch, the provisions of Iowa Code section 8.6(15) "c" (2) apply.

[ARC 7500C, IAB 1/10/24, effective 2/14/24]

**541—12.6(8) Organization of DAS customer council.** The operations of the DAS customer council will be governed by a set of bylaws as adopted by the DAS customer council. Bylaws will address the following issues:

- **12.6(1)** *Member participation.* Each member is expected to attend and actively participate in meetings. Participation will include requesting input and support from the group each member represents.
- a. Substitutes for members and alternates absent from meetings will be allowed; however, members may attend by telephone or other electronic means approved by the DAS customer council.
- b. Upon the approval of the DAS customer council, an alternate member may be selected by an agency or group that provides a representative to the DAS customer council to participate in DAS customer council meetings and vote in place of the representative when the representative is unable to participate.
  - **12.6(2)** *Voting.* A quorum is necessary for a DAS customer council vote.
- a. Eligible members may vote on all issues brought before the group for a vote. Members may be present to vote during a meeting in person, by telephone or other electronic means approved by the DAS customer council.
- b. Each member, other than the chairperson, vice chairperson and ex officio members, has one vote. Designated alternates may only vote in the absence of the representative from the same organization. A simple majority of the members voting will determine the outcome of the issue being voted upon.
  - c. DAS customer council bylaws may be amended by a simple majority vote of all members.
- **12.6(3)** Officers. The officers of the DAS customer council will be the chairperson and vice chairperson. The director of the department of management will serve as chairperson, and the director of the department of administrative services will serve as vice chairperson. The chairperson and vice chairperson cannot be voting members.

#### **12.6(4)** Duties of officers.

- a. The chairperson will preside at all meetings of the DAS customer council.
- b. The vice chairperson will assist the chairperson in the discharge of the chairperson's duties as requested and, in the absence or inability of the chairperson to act, will perform the chairperson's duties.

#### **12.6(5)** *Committees.*

- a. The chairperson may authorize or dissolve committees as necessary to meet the needs of the DAS customer council.
- b. Members of the DAS customer council and individuals who are not members of the DAS customer council may be appointed by the chairperson to serve on committees.
- c. Committees will provide feedback to the chairperson and the DAS customer council at the council's request.
  - d. Committees will meet, discuss, study and resolve assigned issues as needed.
- **12.6(6)** Administration. DAS will assist the department by providing staff support to assist the chairperson with the following administrative functions:
- a. Keeping the official current and complete books and records of the decisions, members, actions and obligations of the DAS customer council;
- b. Coordinating meeting notices and locations and keeping a record of names and addresses, including email addresses, of the members of the DAS customer council; and
  - c. Taking notes at the meetings and producing minutes that will be distributed to all members.
- **12.6(7)** Open records. DAS customer council books and records are subject to the open records law as specified in Iowa Code chapter 22.
- **12.6(8)** *Meetings*. DAS customer council meetings are subject to the open meetings law as specified in Iowa Code chapter 21. The DAS customer council is responsible for the following:
  - a. Determining the frequency and time of council meetings.
  - b. Soliciting agenda items from the members in advance of an upcoming meeting.
- c. Sending electronic notice of meetings, including date, time and location of the meeting, at least one week prior to the meeting date.
- d. Providing an agenda, including those items requiring action, at least two days prior to the meeting. The agenda should also include any information necessary for discussion at the upcoming meeting.

*e.* Conducting meetings using the most recent version of Robert's Rules of Order, Revised. [ARC 7500C, IAB 1/10/24, effective 2/14/24]

#### 541—12.7(8) Powers and duties of DAS customer council.

- **12.7(1)** Approval of business plans. The DAS customer council, in accordance with Iowa Code section 8.6(15) "c" (1)(b)(i), reviews and recommends business plans. Business plans will include levels of service, service options, investment plans, and other information.
- **12.7(2)** Complaint resolution. The DAS customer council will approve the internal procedure for resolution of complaints in accordance with Iowa Code section 8.6(15) "c" (1)(b)(ii). The procedure will include, at a minimum, the following provisions:
- a. A definition of "complaint," which will convey that this resolution process does not take the place of any other formal complaint, grievance or appeal process necessary by statute or rule.
  - b. Receipt of complaints.
  - c. Standards for prompt complaint resolution.
- d. Provisions to aggregate, analyze and communicate issues and outcomes in a manner that contributes to overall organizational improvement.
  - e. Identification of the chairperson and vice chairperson's decision as the final step in the process.
- **12.7(3)** *Rate setting.* A majority of all voting council members will approve the rate methodology and the resulting rates for the services that the DAS customer council oversees. Rates will be established no later than September 1 of the year preceding the rate change. Established rates may be amended after September 1 upon recommendation by the department in consultation with DAS and upon affirmative vote by the DAS customer council.
- **12.7(4)** *Biennial review.* Every two years, the DAS customer council will review the decision made by the department that DAS be the sole provider of a service and make recommendations regarding that decision.

[ARC 7500C, IAB 1/10/24, effective 2/14/24]

- **541—12.8(8)** Customer input. The department will establish procedures to provide for the acceptance of input from affected governmental entities. Input may take various forms, such as unsolicited comments, response to structured surveys, or an annual report on service requirements. [ARC 7500C, IAB 1/10/24, effective 2/14/24]
- **541—12.9(8) Annual service listing.** DAS will annually prepare a listing separately identifying services determined by the department and DAS to be leadership functions, marketplace services, and utilities. The listing will be completed no later than September 1 of the fiscal year preceding the proposed effective date of the change.

[ARC 7500C, IAB 1/10/24, effective 2/14/24]

These rules are intended to implement Iowa Code section 8.6. [Filed 10/16/08, Notice 7/30/08—published 11/5/08, effective 12/10/08] [Filed ARC 7500C (Notice ARC 7119C, IAB 11/15/23), IAB 1/10/24, effective 2/14/24]

#### CHAPTER 13 SUSPENSION AND REINSTATEMENT OF STATE FUNDS

### **541—13.1(27A) Definitions.** For purposes of this chapter:

"City" means a municipal corporation but does not include a county, township, school district, or any special-purpose district or authority.

"County" means an administrative subdivision in the state governed by a locally elected board of supervisors and may be comprised of subdivisions, including cities, townships, school districts, or any special-purpose district or authority.

"Declaratory judgment" means a judgment issued by a district court declaring a local entity is in full compliance with Iowa Code chapter 27A or 27B.

"Department" means the Iowa department of management pursuant to Iowa Code chapter 8.

"Final judicial determination" means a district court ruling on a civil action brought by the state attorney general's office finding a local entity to have violated the provisions of Iowa Code chapter 27A or 27B.

"Fiscal year" means the time period beginning on July 1 and ending the following June 30 as defined in Iowa Code section 8.36.

"Governing body" means the mayor and city council of a city or the board of supervisors of a county.

"Local entity" means the same as defined in Iowa Code section 27A.1(4) or 27B.1(1).

"State agencies" means any boards, commissions, or departments, as defined by Iowa Code section 7E.4, or other administrative offices or units of the executive branch of the state.

"State funds" means those funds held by the state that originate from revenues, fees or receipts collected by the state and distributed to local entities. Funds held by the state that are not defined as state funds include:

- 1. Federal funds (unless provided to the state and awarded as a grant by the state).
- 2. Funds paid out per gubernatorial or presidential emergency proclamation.
- 3. Any revenue collected and administered by the state on behalf of a local entity due to a locally imposed tax, fee or fine.
- 4. Any state funds for the provision of wearable body protective gear used for law enforcement purposes.
  - 5. Payment for public protection, utilities, or goods and services.
  - 6. Payment of settlements.
- 7. Setoffs as defined by Iowa Code section 8A.504.

[ARC 7501C, IAB 1/10/24, effective 2/14/24]

- **541—13.2(27A) Denial of state funds.** State funds are denied to a local entity in circumstances authorized by Iowa Code section 27A.9(2) or 27B.5(2).
- 13.2(1) The department will send written notification to each state agency to deny state funds. Payments will continue to be made to the local entity until the beginning of the state fiscal year that begins after the date on which a final judicial determination is made, at which time payments will be denied.
- 13.2(2) If the local entity receives state funds through the county, the department will notify the county so that any needed changes may be made to apportionment systems for property tax credits, exemptions and replacements.
- 13.2(3) State agencies will contact federal granting agencies in writing to determine how to administer federal funds when state match funds are denied. State agencies may be obligated to discontinue drawing federal funds or issue repayments as instructed by federal granting agencies.
- **13.2(4)** Funds will continue to be denied until the court issues a declaratory judgment declaring that the local entity is in full compliance with Iowa Code chapter 27A or 27B. [ARC 7501C, IAB 1/10/24, effective 2/14/24]
- **541—13.3(27A)** Reinstatement of eligibility to receive state funds. In circumstances authorized by Iowa Code section 27A.10(3) or 27B.6(3), the local entity's eligibility to receive state funds is reinstated.

- 13.3(1) The department will send written notification to each state agency to reinstate state funds. Payments will be reinstated to the local entity beginning on the first day of the month following the date on which the declaratory judgment is issued.
- 13.3(2) State agencies will contact federal partners in writing to determine how to reinstate the drawdown of federal funds when state match funds are reinstated.

  [ARC 7501C, IAB 1/10/24, effective 2/14/24]

These rules are intended to implement Iowa Code chapters 27A and 27B. [Filed ARC 4141C (Notice ARC 4008C, IAB 9/26/18), IAB 11/21/18, effective 12/26/18] [Filed ARC 7501C (Notice ARC 7120C, IAB 11/15/23), IAB 1/10/24, effective 2/14/24]

CHAPTER 14 Reserved