

522C.12 Adjusters — records.

1. An adjuster shall have a continuing duty to keep, at the adjuster's place of business, usual and customary records pertaining to transactions undertaken by the adjuster. All such records shall be kept available and open for inspection by the division at any time during regular business hours; however, the division is not entitled to inspect any records prepared in anticipation of litigation or that are subject to any privilege recognized in [chapter 622](#). The records shall be maintained for a minimum of five years from the date of the adjuster transaction.

2. An adjuster who fails to comply with [this section](#) shall be subject to penalties under [sections 522C.13](#) and [522C.14](#).

[2025 Acts, ch 28, §46, 52](#)

Section applies beginning July 22, 2025, to a person currently doing business in this state as an independent adjuster or a staff adjuster as of January 1, 2025; 2025 Acts, ch 28, §52

NEW section