

9E.4 Certification cancellation.

1. The secretary may cancel a program participant's certification under any of the following circumstances:

a. The program participant's legal name or contact information changes, unless the program participant provides the secretary with prior written notice of the name change or contact information.

b. Mail forwarded by the secretary to the program participant's address is returned as undeliverable by the United States postal service.

c. The program participant is no longer eligible for the program.

d. The program participant does not accept service of process or is unavailable for delivery of service of process as described in [section 9E.5, subsection 4](#).

2. The secretary shall cancel a program participant's certification for any of the following reasons:

a. The program participant's application contains false information.

b. The secretary receives information from a reliable source that the program participant has died.

c. A program participant with legal documentation from a reliable source requests an adult member of a household to be removed from the program. An adult member of a household whose program certification is canceled is eligible to rejoin the program.

[2015 Acts, ch 96, §5, 17](#); [2025 Acts, ch 65, §2](#)

Subsection 2 amended