

## CHAPTER 554I

## BOTS — INTERNET TICKET SALES AND EVENTS

554I.1	Definitions.	554I.3	Reporting violations.
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**554I.1 Definitions.**

As used in [this chapter](#), unless the context otherwise requires:

1. “*Authorized entry*” means authorization to enter an event based solely on the ticket holder’s possession of a ticket not obtained in violation of [section 554I.2](#). “*Authorized entry*” does not mean authorization to enter an event based on the source of purchase or fulfillment method of the ticket.

2. “*Bot*” means an automated software program that performs automatic and repetitive tasks and is designed to impersonate or replicate human activity on the internet. “*Bot*” does not include autofill or password management features built into an internet browser or provided through separate internet software.

3. “*Event*” means a concert, theatrical performance, sporting event, exhibition, show, or similar scheduled activity that is all of the following:

- Open to the public.
- Held in a public or private venue.
- Requires payment of an admission fee to attend the event.

4. “*Ticket*” means a physical or electronic certificate, voucher, document, token, or other evidence of a right for admission to enter an event at one or more specified dates and times.

[2025 Acts, ch 126, §1](#)

NEW section

**554I.2 Internet ticket sales.**

A person shall not use or create a bot to do any of the following:

- Purchase tickets in excess of the posted limit for any one internet ticket sale.
- Use multiple internet protocol addresses, purchaser accounts, or electronic mail addresses to purchase tickets in excess of the posted limit for any one internet ticket sale.
- Circumvent or disable an electronic queue, waiting period, presale code, or other sales volume limitation system associated with an internet ticket sale.
- Circumvent or disable a security measure, access control system, or other control or measure that is used to facilitate authorized entry to an event.

[2025 Acts, ch 126, §2](#)

Referred to in [§554I.1](#), [554I.4](#), [714.16](#), [714H.3](#)

NEW section

**554I.3 Reporting violations.**

1. Upon the attorney general’s request, a ticket seller shall report violations of [this chapter](#) of which the ticket seller has actual knowledge to the attorney general within five calendar days of the request.

2. An individual that has actual knowledge of a violation of [this chapter](#) may report the violation to the attorney general.

3. The attorney general shall establish an electronic reporting system for the submission of reports pursuant to [this section](#).

[2025 Acts, ch 126, §3](#)

NEW section

**554I.4 Enforcement — penalties.**

A violation of [section 554I.2](#) is an unfair practice under [section 714.16](#) and under [chapter 714H](#).

[2025 Acts, ch 126, §4](#)

NEW section